
From: Mark R Davies; [GRO]
Sent: Tue 03/06/2014 1:35:37 PM (UTC)
To: David Oliver; [GRO]; Sophie Bialaszewski; [GRO]; Belinda Crowe; [GRO]; Nina Arnott; [GRO]; Jane Hill; [GRO]; Ruth X Barker; [GRO]
Subject: RE: AP SLIDE DECK COMMS LINES.pptx
Attachment: AP SLIDE DECK COMMS LINES_MD V3.pptx

All

I've had a go at the slide pack as attached. Please read through urgently and raise any queries.

Thanks

Mark

Mark Davies | Communications and Corporate Affairs Director

1st Floor, Banner Wing, 148 Old Street, London, EC1V 9HQ

GRO Postline [GRO]
Mobex [GRO]
mark.r.davies; [GRO]



From: David Oliver; [GRO]
Sent: 03 June 2014 12:10
To: Mark R Davies; Sophie Bialaszewski; Belinda Crowe; Nina Arnott; Jane Hill; Ruth X Barker
Subject: RE: AP SLIDE DECK COMMS LINES.pptx

Mark,

Next steps currently being covered in two ways a timeline slide of the next three weeks (which we are drafting) and a final slide for the deck (which I will draft) covering immediate next steps and the mandate being taken from the meeting.

D

David Oliver
Programme Manager
Initial Complaint and Mediation Scheme

David.oliver; [GRO]
Mobile; [GRO]

From: Mark R Davies
Sent: 03 June 2014 12:06
To: Sophie Bialaszewski; Belinda Crowe; David Oliver; [GRO]; Nina Arnott; Jane Hill; Ruth X Barker
Subject: RE: AP SLIDE DECK COMMS LINES.pptx

All

Thanks

Having just read through there is a gap in terms of stakeholders in that we have presented the problems faced, but not the handling we would deploy, which is the obvious question.

I'm also concerned about the way we have said no deficiencies in Horizon but improvements in training and support without distinguishing between the two (very separate) issues.

We also need to be aware of BIS being on the sub committee.

I mentioned a next steps slide earlier – is David working on that?

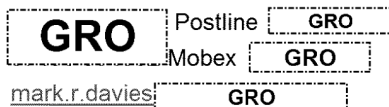
I've made some changes in the attached but the stakeholder slides need to have a column with handling proposals next to them.

I can review again at 2pm.

M

Mark Davies | Communications and Corporate Affairs Director

1st Floor, Banner Wing, 148 Old Street, London, EC1V 9HQ



From: Sophie Bialaszewski

Sent: 03 June 2014 11:43

To: Mark R Davies; Belinda Crowe; David Oliver; Nina Arnott; Jane Hill; Ruth X Barker

Subject: AP SLIDE DECK COMMS LINES.pptx

Hi David,

Please find attached the key messages and stakeholder concerns for the sub-committee pack. Let us know if there is anything else that you need.

Next steps:

- Mark, Belinda, Chris to review full slide deck with David so that changes can be made and pack can go to sub-committee COP today
- Brunswick meeting is taking place at 4.30 today in Mark's room. Could you confirm whether you can attend please.
- we are hoping Brunswick will provide a strategic comms overview by COP Wednesday. Is everyone available at 9am on Thursday to review this?

Thanks

Sophie, Jane, Nina and Ruth

