

GRO

Dear Sir or Madam,

I write to complain about the unprofessional disgusting behavior and actions of two of your employees, these being Caroline Richards a business development manager in the Lancashire area and Steve Bradshaw a post office investigator.

The post office I work in is under investigation and I am now working all the hours there. I received a phone call from Steve Bradshaw on Tuesday 10th March 2009 at 11.30am asking me to make a statement for the investigation. He wanted my mobile phone number but I don't use it for work. He asked me if I had any time free during work hours to which I replied no as I am working. I asked if giving the statement was something I had to do. He said no but it could get me in the clear. He phoned again the same day at 2.50pm wanting to know if he could meet me to take a statement. I hadn't decided and wanted to seek legal advice so I told him I needed to think about it.

The following day 11th March 2009, Steve Bradshaw and Caroline Richards came to my place of work and asked if I wanted to make a statement without introducing himself. I told them I didn't know because I hadn't had chance to seek legal advice in under twenty four hours and when I work nine to five, six days a week. I found Steve very confrontational. I told Steve that I wouldn't make a statement without legal representation and he told me that I wasn't allowed one which is a complete lie. Caroline came to look after the post office while I was to give a statement. Caroline does not have the right to say if I have a break as she is not my employer. Lewis McDonald owner of the store in which the post office operates in told Steve that my fiancé had told Lewis that I was not to give a statement to them without proper legal representation. After a very confrontational five minutes and after Steve didn't get what he wanted, Steve told Caroline to close the post office which is not his authority to do as I understand. Steve and Caroline left the store. I phoned my fiancé because I was emotionally distraught. He arrived not long after to check I was ok. He spoke to Steve and Caroline and informed them not to approach me again in this manner. Caroline returned to the store and asked to speak to me again instead of Steve Bradshaw. Is she entitled to do this? Does her role within your company allow her to do this and represent an investigator? My fiancé John told her that if it was about the statement then the answer was no. She said it was about post office. But low and behold it was about the statement. Caroline said that if I choose not to give a statement she would speak to Zubeir Patel my employer about my suitability for my job. She gave me a deadline of two days (Friday) for my decision. I consider this threat of my position and livelihood to be blackmail.

Due to the days events I felt emotionally drained and very ill and had to take the rest of the day off. Please understand how much this traumatic experience has affected my perception of the Post Office.

I would like some answers. Is this how Post Office operates, namely through blackmail and bully boy tactics? Is this the proper behavior of a business development manager and investigator? Why do you let people like this represent your company?

I think that you should consider whether these people should be representing your company. I look forward to a reply from yourselves about your intentions in dealing with Caroline Richards and Steve Bradshaw inappropriate behavior and whether Broughton Post Office is staying open. At this time I am seeking legal advice with our solicitor and employment securities.

I will expect your reply in writing by 24/03/09

Katie Noblet

GRO