

Message

From: Charlotte Cool [GRO]
Sent: 16/08/2024 09:30:58
To: Calum Greenhow [GRO]; Tim Boothman [GRO]; R Trinder [GRO]; brent_jay [GRO]; Mark Eldridge [GRO]; Saf ismail [GRO]; Elliot Jacobs [GRO]; Tim McInnes [GRO]; Gratton, Lorna - UKGI [GRO]; Rachel Scarrabelotti [GRO]; Marie Molloy [GRO];
CC: Daniel Farber [GRO]; Jules Hayman [GRO]
Subject: Postmaster Voice Workshops
Attachments: Franchise Survey 2018 Final.pdf; Strengthening the influence of postmasters in POL_Postmaster Oversight Committee slide.pptx; Strengthening the influence of postmasters in POL_Executive Summary Statement_FINAL.docx

Hi all,

Thank you for taking the time to attend the second Postmaster Voice workshop – and those of you who joined our first workshop. I hope you found it informative and useful to explore options and to share perspectives. Personally, I valued greatly your collaborative spirit and dedication to ensuring the Post Office has a sustainable future built on trust and partnership.

We agreed that the priorities should be shared with the Chairman for his Strategic Review, and with the Senior Executive Group. The attached Executive Summary is a draft that aims to distil those priorities into a statement that is easy to understand and actionable. I have set up the statement to be 'signed' by attendees to demonstrate alignment around what change is needed – alternatively we could just note who attended.

Please let Dan have your comments, or if easier to amend the document with tracked changes do provide those. I am on annual leave for the next two weeks so I will leave Dan to finalize this with you.

We will organise a session in February 2025 to consider progress against the 4 areas highlighted in the Statement.

I have also attached the 2018 Franchise landscape report that Pip Wilkins from BFA referred to, as well as the slides that Calum presented on the Postmaster Oversight Committee.

Many thanks
Charlotte

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