

From: [Nick Read](#)
To: [Gratton, Lorna - UKGI](#); [Simon Recaldin](#)
Subject: RE: Message from Simon Recaldin
Attachments: [image001.png](#)

Great note...and a great performance. Well done Simon !

Nick Read
Group CEO

EA: GRO

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From: Gratton, Lorna - UKGI <GRO>
Sent: 01 December 2023 11:07
To: RU Governance <GRO>; Aaron Davey
<GRO>; Abi Arowolo <GRO>; Abiodun
Adeyemi <GRO>; Adam Plumbridge
<GRO>; Adeline Tutu Lojede
<GRO>; Alan Holbrook <GRO>; Alicia
Hassam <GRO>; Amanda Bradley
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Mohammed Hussain <[GRO]>; Monika Chmiel

<[GRO]>; Mubarak Vali <[GRO]>; Najeha Zakaria <[GRO]>; Neil Davey <[GRO]>; Neil McDaid <[GRO]>; Nicholas Mitchell <[GRO]>; Nick Lowman <[GRO]>; Nicola Munden <[GRO]>; Nicola Taylor <[GRO]>; Nigel Clibbens <[GRO]>; Nigel Machin <[GRO]>; Olha Ellis <[GRO]>; Olivia Marshall <[GRO]>; Olufemi Falope <[GRO]>; Onyi Olaoya <[GRO]>; Pamela Davidson <[GRO]>; Pamela J Heap <[GRO]>; Paul M Clark <[GRO]>; Paul Davis <[GRO]>; Paul Goudie <[GRO]>; Paul Mercer <[GRO]>; Paul Murray <[GRO]>; Paul Rayner <[GRO]>; Paul J Smith <[GRO]>; Peter Bridges <[GRO]>; Peter Todd <[GRO]>; Rachelle Shimwell <[GRO]>; Radha Damodharan <[GRO]>; Rakesh Jethwa <[GRO]>; Rashida Byrom <[GRO]>; Rawa Hussain <[GRO]>; Rebecca Lewis <[GRO]>; Rhianne Fox <[GRO]>; Rhiannon Kelly <[GRO]>; Ria Banerjee <[GRO]>; Richard Paddington <[GRO]>; Gary McFarland <[GRO]>; Rodric Williams <[GRO]>; Ruth Griffiths <[GRO]>; Ruth Hazell <[GRO]>; Ruth Porter <[GRO]>; Sadhana Rai <[GRO]>; Samuel Williams <[GRO]>; Samir Mazhir <[GRO]>; Samuel Johnson <[GRO]>; Sarah Harris <[GRO]>; Sarah Lambert <[GRO]>; Sarah Lane <[GRO]>; Sean McCaughey <[GRO]>; Shabegh Singh Srail <[GRO]>; Shannon Alisa <[GRO]>; Sharon Williams <[GRO]>; Sharron Logan <[GRO]>; Shaun Reynolds <[GRO]>; Shevaun Carneiro <[GRO]>; Shirley Hailstones <[GRO]>; Simon Atkins <[GRO]>; Simon Recaldin <[GRO]>; Sonia Kotecha <[GRO]>; Sonia Minhas <[GRO]>; Steve Barlow <[GRO]>; Steve Clack <[GRO]>; Steve Northey <[GRO]>; Steven Lucas <[GRO]>; Stevie C. West <[GRO]>; Stewart Buchan <[GRO]>; Stewart Barclay <[GRO]>; Stuart Lill <[GRO]>; Susan Sannachan <[GRO]>; Sylvia Patterson <[GRO]>; Toby Matthews <[GRO]>; Tracey J Cutts <[GRO]>; Tracy Robins <[GRO]>; Tracy Sawkins <[GRO]>; Usman Khan <[GRO]>; Victoria Barrell <[GRO]>; Victor Honeybell <[GRO]>; Victor Turner <[GRO]>; Wayne Barracks <[GRO]>; Wendy Mahoney <[GRO]>; Yewande Ogunseye

<[REDACTED] GRO [REDACTED]>; Zahra Alibhai-Ibrahim <[REDACTED] GRO [REDACTED]>;
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Zayn Alam <[REDACTED] GRO [REDACTED]>; Natalie Voller <[REDACTED] GRO [REDACTED]>; Iris
Wilson <[REDACTED] GRO [REDACTED]>; Mary Ogunjimi-Sanni [REDACTED] GRO [REDACTED];
[REDACTED] GRO [REDACTED]; Cornelius Cornelissen <[REDACTED] GRO [REDACTED]>;
Michelle Deady <[REDACTED] GRO [REDACTED]>; Christine F White
<[REDACTED] GRO [REDACTED]>; Maaz Sedu <[REDACTED] GRO [REDACTED]>;
[REDACTED] GRO [REDACTED]; James Lofts <[REDACTED] GRO [REDACTED]>; Alan Watts
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Owen Woodley <[REDACTED] GRO [REDACTED]>; Chrysanthy Pispinis
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Subject: RE: Message from Simon Recaldin

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Simon,

I very echo your comments. Many thanks to you and the team for working for professionally and tirelessly to get to us this place. Well done.

Lorna

Lorna Gratton | Director

UK Government Investments

1 Victoria Street, London, SW1H 0ET

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PA: [REDACTED] GRO [REDACTED]

From: RU Governance <[REDACTED] GRO [REDACTED]>

Sent: 01 December 2023 10:17

To: Aaron Davey <[REDACTED] GRO [REDACTED]>; Abi Arowolo

<[REDACTED] GRO [REDACTED]>; Abiodun Adeyemi <[REDACTED] GRO [REDACTED]>;

Adam Plumbridge <[REDACTED] GRO [REDACTED]>; Adeline Tutu Lojede

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Gratton <[REDACTED] GRO [REDACTED]>; Owen Woodley [REDACTED]
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[REDACTED] GRO [REDACTED]; Rob.Brightwell <[REDACTED] GRO [REDACTED]>
Cc: RU Governance <[REDACTED] GRO [REDACTED]>

Subject: Message from Simon Recaldin

Message from Simon Recaldin

Yesterday marked a significant milestone in RU's journey - providing compensation to

Postmasters and Postmistresses across all our remediation programmes.

Why?

Yesterday we issued the last HSS offer from the original cohort. This is a significant milestone and one that must be recognised.

So no balloons, no fanfare, no music, no glitter and certainly no bunting – it sort of doesn't work that way in Remediation does it?

What it does call for however is – today - a moment of reflection on a job so professionally delivered over a sustained period under extraordinary circumstances. Well done.

It also calls for me to recognise all of you for a job superbly executed – thank you. Honestly, I have a range of emotions about this, but gratitude to all of you is by far the most overwhelming one for making this happen – including of course our colleagues in HSF and government who are on copy.

So:

- Well done and thank you – done by the end of November 2023
- We're not finished of course until we resolve those in dispute which we are on
- Let's plough on through the HSS Late Applications – we will announce a closing date soon
- Let's step into OC and get those £600k payments out by Christmas and move into the other Pecuniary cases now we have everything agreed 2024 is going to be a big year in OC
- Deliver, deliver, deliver the GLO disclosure
- Let's boss the SRR and get back on plan – this will be in a good shape soon
- Let's deliver a quality PPR across 2024
- Let's support the Inquiry tirelessly as it goes through Phases 5, 6 and 7

Lots to do.

Above all - hold your heads up high for a job well done – be proud.

Above that..... thank you.

Regards

Simon

Simon Recaldin
Remediation Unit Director
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