

10 DEC '98 12:43 FROM

TO GRO

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Comments on Briefing Paper for CAPS....

1. Are all phases of testing being taken into account in judging the readiness for start of MOT (e.g. all system tests, security and technical testing and Business Integration Testing)? It would seem from the paper that they are not and I suggest that they should.
2. Model Office is essentially designed to prove the integration of the system and the procedures, however, no mention has been made of the status of the user procedures. Experience would indicate that the critical path into MO is through the user documentation not the system.
3. Given the comment on Pathway operational errors one must question the existence or adherence of Pathway themselves to orderly behaviour.
4. Experience would indicate that the problems faced by Pathway are systemic and will not be solved by the fixing the faults which are currently identified. Does this prognosis take account of the proven lack of capability in the Pathway domain and the absence of appropriate documentation to support rapid fault fixes.
5. The general impression at this time is of a system lacking stability. Whilst supporting the aim of achieving stability prior to the start of MOT the current level of fault fix and design code change will not deliver the desired result. Finally all in Horizon must understand that testing will not prove financial integrity. It may increase confidence, however, given the approach to design and development that has been adopted by Pathway we must expect many more problems.

John Meagher
10 December 1998

09 DEC '98 18:35 FROM

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In addition, a 24th Acceptance Specification (PAS/CMS Performance) has recently been created to resolve an issue affecting PAS and CMS. There may now be insufficient time for this to be authored, reviewed and approved by 18th December.

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