

PinICL Expor

PC0021778

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0021778	LiveMigPreProve-MiECCO-	17/02/1999 21:15:33	29/03/1999 17:23:01		Ref Data
Dunham	Products mapped to Cash 001		Closed		

References

Name	Value
Other	GD 19/2/99
Work Package	PWY_WP_3850
Fast track fix	FSTK_2_0_WP3850

Products

Product Group	Product Name	Product Version
Ref Data		

Activities

Date	User	Comment
17/02/1999 21:15:33	Neil Dunham	CALL PC0021778 opened
17/02/1999 21:15:33	Neil Dunham	References entered are:-
17/02/1999 21:15:33	Neil Dunham	Target Release entered: DTL - unknown
17/02/1999 21:15:33	Neil Dunham	LiveMigPreProve-MiECCO-Products mapped to Cash 001
17/02/1999 21:15:33	Neil Dunham	LIVE data pre-prove. BIT05 SB009F inc 7.2 with Fast Tracks.
17/02/1999 21:15:33	Neil Dunham	
17/02/1999 21:15:33	Neil Dunham	There are certain ECCO products that are mapped directly to the Horizon Cash
17/02/1999 21:15:33	Neil Dunham	product 001 i.e. Post migration the products do not appear on the Horizon
17/02/1999 21:15:33	Neil Dunham	Balance, but the Horizon Cash value is increased/decreased by the value of
17/02/1999 21:15:33	Neil Dunham	the product to produce a system derived Balance.
17/02/1999 21:15:33	Neil Dunham	In addition to this there is Contingency handling in which products that do
17/02/1999 21:15:33	Neil Dunham	not exist in the local Horizon reference data are mapped to the Horizon
17/02/1999 21:15:33	Neil Dunham	Product referenced by ECCO PLU 000, which is currently set to Cash 001.
17/02/1999 21:15:33	Neil Dunham	
17/02/1999 21:15:33	Neil Dunham	Any products that map to cash via the contingency handling can be viewed on
17/02/1999 21:15:33	Neil Dunham	the MiECCO migration Laptop report, enabling the HFSO to see the correct
17/02/1999 21:15:33	Neil Dunham	alterations to the Cash value of the Horizon Balance.
17/02/1999 21:15:33	Neil Dunham	The problems that we have discovered are:



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17/02/1999 21:15:33	Neil Dunham	1. That any products that map directly to Cash 001 do not appear on the contingency report, so will invalidate the data supplied by it.			
17/02/1999 21:15:33	Neil Dunham	2. The products mapped directly to Cash 001 do not currently adjust the BBF figure or the Cash opening figure for BP2, causing a Cash Account imbalance.			
17/02/1999 21:15:33	Neil Dunham	The solution to this problem would be to map all products that are currently mapped to Cash 001 instead to map to a Non-Core product which is not allocated to any outlet reference data set. This would invoke the contingency product 000 for these products and correct both of the problems above while keeping a standard approach to the migration of products to Cash and their reporting.			
17/02/1999 21:15:33	Neil Dunham	Please forward this PinICL to Steve Grayston, who is aware of the problem.			
17/02/1999 21:15:35	Neil Dunham	CALL PC0021778:Priority B:CallType S - Target 22/02/99 20:00:00			
17/02/1999 21:15:36	Neil Dunham	The Call record has been assigned to the Team Member: Nikki O'Sullivan			
17/02/1999 21:15:36	Neil Dunham	Hours spent since call received: 0 hours			
18/02/1999 11:28:17	Nikki O'Sullivan	F} Response :			
18/02/1999 11:28:17	Nikki O'Sullivan	sending to eposs-pre-dev			
18/02/1999 11:28:17	Nikki O'Sullivan	[END OF REFERENCE 9477349]			
18/02/1999 11:28:17	Nikki O'Sullivan	Responded to call type S as Category 30 -TL confirmed			
18/02/1999 11:28:17	Nikki O'Sullivan	The response was delivered on the system			
18/02/1999 11:28:18	Nikki O'Sullivan	The Call record has been transferred to the Team: EPOSS-Pre-Dev			
18/02/1999 11:28:19	Nikki O'Sullivan	Hours spent since call received: 0 hours			
18/02/1999 13:52:32	Lionel Higman	Target Release updated to IR - NR2/LT1			
19/02/1999 10:59:37	Steve Warwick	F} Response :			
19/02/1999 10:59:37	Steve Warwick	Routed to EPOSS-Dev in error, re-routing to POCL Ref Data.			



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19/02/1999 10:59:37	Steve Warwick	[END OF REFERENCE 9519074]			
19/02/1999 10:59:37	Steve Warwick	Responded to call type S as Category 40 -Incident Under Investigation			
19/02/1999 10:59:38	Steve Warwick	The response was delivered on the system			
19/02/1999 10:59:39	Steve Warwick	The Call record has been transferred to the Team: POCL Ref Data			
19/02/1999 10:59:39	Steve Warwick	Hours spent since call received: 0 hours			
19/02/1999 11:14:21	Kevin McKeown	Emailed to GD, marked fao Steve Grayston, Horizon Migration Manager.			
19/02/1999 11:17:43	Kevin McKeown	Product Ref Data added			
19/02/1999 11:17:43	Kevin McKeown	The call references have been updated. They are now:-			
19/02/1999 11:17:43	Kevin McKeown	T Other : GD 19/2/99			
08/03/1999 21:46:39	Kevin McKeown	New Item 2814 - Migration Contingency introduced in 19990674.rd. Waiting on			
08/03/1999 21:46:39	Kevin McKeown	new MiEcco spreadsheet.			
09/03/1999 11:48:10	Kevin McKeown	Spreadsheets due Wed 10 March.			
09/03/1999 11:48:33	Kevin McKeown	Development work then needed.			
12/03/1999 16:20:30	Kevin McKeown	Item 2814 introduced, me990710 with Peter.			
12/03/1999 16:20:34	Kevin McKeown	The Call record has been transferred to the Team: Ref-Data-Qual			
12/03/1999 16:20:35	Kevin McKeown	Hours spent since call received: 0 hours			
12/03/1999 16:21:46	Kevin McKeown	The Call record has been assigned to the Team Member: Peter Morgan			
12/03/1999 16:21:46	Kevin McKeown	Hours spent since call received: 0 hours			
15/03/1999 17:25:19	Deleted user (Peter Morgan Jun01)	The call references have been updated. They are now:-			
15/03/1999 17:25:19	Deleted user (Peter Morgan Jun01)	Other : GD 19/2/99			
15/03/1999 17:25:19	Deleted user (Peter Morgan Jun01)	T Work Package : PWY_WP_3850			
15/03/1999 17:25:20	Deleted user (Peter Morgan Jun01)	F} Response :			
15/03/1999 17:25:20	Deleted user (Peter Morgan Jun01)	Amended POCL data delivered in WP 3850, for the Migration Agent server			

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Dunham			Closed		

15/03/1999 17:25:20	Deleted user (Peter Morgan Jun01)	[END OF REFERENCE 10101939]
15/03/1999 17:25:20	Deleted user (Peter Morgan Jun01)	Responded to call type S as Category 46 -Product Error Fixed
15/03/1999 17:25:22	Deleted user (Peter Morgan Jun01)	The response was delivered on the system
15/03/1999 17:25:22	Deleted user (Peter Morgan Jun01)	The Call record has been transferred to the Team: Dev-Int-Rel
15/03/1999 17:25:23	Deleted user (Peter Morgan Jun01)	Hours spent since call received: 4 hours
17/03/1999 13:31:32	Del(Patricia McLoughlin ??/00)	The call references have been updated. They are now:-
17/03/1999 13:31:32	Del(Patricia McLoughlin ??/00)	Other : GD 19/2/99
17/03/1999 13:31:32	Del(Patricia McLoughlin ??/00)	Work Package : PWY_WP_3850
17/03/1999 13:31:32	Del(Patricia McLoughlin ??/00)	T Fast track fix : FSTK_2_0_WP3850
17/03/1999 13:31:34	Del(Patricia McLoughlin ??/00)	F} Response :
17/03/1999 13:31:34	Del(Patricia McLoughlin ??/00)	fast track available, please retest
17/03/1999 13:31:34	Del(Patricia McLoughlin ??/00)	[END OF REFERENCE 10146969]
17/03/1999 13:31:34	Del(Patricia McLoughlin ??/00)	Responded to call type S as Category 60 -Fix Released to Call Logger
17/03/1999 13:31:34	Del(Patricia McLoughlin ??/00)	Hours spent since call received: 0 hours
17/03/1999 13:31:34	Del(Patricia McLoughlin ??/00)	The response was delivered on the system
28/03/1999 19:52:34	Neil Dunham	MiECCO rig SB010F with Fast Tracks
28/03/1999 19:52:34	Neil Dunham	Re-tested. These products are now mapped to PLU 2814, and pass through the
28/03/1999 19:52:34	Neil Dunham	contingency product.
28/03/1999 19:52:35	Neil Dunham	CALL PC0021778 closed: Category 60, Type S
28/03/1999 19:52:36	Neil Dunham	Hours spent since call received: 0 hours
29/03/1999 17:21:36	Neil Dunham	CALL PC0021778 Reopened: Attaching Evidence
29/03/1999 17:21:37	Neil Dunham	CALL PC0021778:Priority B:CallType S - Target 01/04/99 18:21:36
29/03/1999 17:23:00	Neil Dunham	Evidence available from T&I (Printouts for SU 07 Stirling BO with Gas Stamps

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Dunham	Products mapped to Cash 001		Closed		

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29/03/1999 17:23:00	Neil Dunham	£2. mapped to product 2814)
29/03/1999 17:23:01	Neil Dunham	CALL PC0021778 closed: Category 60, Type S
29/03/1999 17:23:01	Neil Dunham	Hours spent since call received: 0 hours