

PinICL Expor

PC0021538

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0021538	LiveMigPreProve-MiMAN- No	12/02/1999 16:19:50	28/04/1999 10:29:29		Ref Data
Dunham	entry line for Rent Card		Closed		

References

Name	Value
Other	Fao Richard Laking
Other	GD 23/2/99
Other	FAO Neil D.

Products

Product Group	Product Name	Product Version
Ref Data		

Activities

Date	User	Comment
12/02/1999 16:19:50	Neil Dunham	CALL PC0021538 opened
12/02/1999 16:19:50	Neil Dunham	References entered are:-
12/02/1999 16:19:50	Neil Dunham	Target Release entered: DTL - unknown
12/02/1999 16:19:50	Neil Dunham	LiveMigPreProve-MiMAN- No entry line for Rent Card
12/02/1999 16:19:50	Neil Dunham	MiECCO test rig SB009F with Fast Tracks. LIVE data.
12/02/1999 16:19:50	Neil Dunham	MiMAN migration.
12/02/1999 16:19:50	Neil Dunham	The MIMAN entry tables do not include entry lines for:
12/02/1999 16:19:50	Neil Dunham	Rent Cards
12/02/1999 16:19:50	Neil Dunham	Council Tax Cards/Vouchers
12/02/1999 16:19:50	Neil Dunham	Rent Card Summary
12/02/1999 16:19:50	Neil Dunham	Council Tax Summary
12/02/1999 16:19:50	Neil Dunham	These are all Core products.
12/02/1999 16:19:50	Neil Dunham	All of these products are transacted at the counter, but are slightly unusual
12/02/1999 16:19:50	Neil Dunham	in that they appear on the SU balance and the Office Balance, but do not
12/02/1999 16:19:50	Neil Dunham	appear on the Cash Account.
12/02/1999 16:19:50	Neil Dunham	There are selections for entering the volumes of these products in table
12/02/1999 16:19:50	Neil Dunham	10(f).
12/02/1999 16:19:53	Neil Dunham	CALL PC0021538:Priority B:CallType S - Target 17/02/99 16:19:50

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PC0021538 Dunham	LiveMigPreProve-MiMAN- No entry line for Rent Card	12/02/1999 16:19:50	28/04/1999 10:29:29 Closed		Ref Data

12/02/1999 16:19:56	Neil Dunham	The Call record has been assigned to the Team Member: Nikki O'Sullivan
12/02/1999 16:19:57	Neil Dunham	Hours spent since call received: 0 hours
12/02/1999 17:28:18	Nikki O'Sullivan	F} Response :
12/02/1999 17:28:18	Nikki O'Sullivan	sending to eposs-pre-dev
12/02/1999 17:28:18	Nikki O'Sullivan	[END OF REFERENCE 9335172]
12/02/1999 17:28:18	Nikki O'Sullivan	Responded to call type S as Category 30 -TL confirmed
12/02/1999 17:28:18	Nikki O'Sullivan	The response was delivered on the system
12/02/1999 17:28:19	Nikki O'Sullivan	The Call record has been transferred to the Team: EPOSS-Pre-Dev
12/02/1999 17:28:19	Nikki O'Sullivan	Hours spent since call received: 0 hours
15/02/1999 15:47:19	Deleted User (David McDonnell feb01)	The Call record has been assigned to the Team Member: Gavin Harvey
15/02/1999 15:47:20	Deleted User (David McDonnell feb01)	Hours spent since call received: 0 hours
17/02/1999 13:11:18	Lionel Higman	Target Release updated to PDR - NR2
19/02/1999 17:04:47	Deleted User (Gavin Harvey feb01)	This seems to be a ref data problem, re-assigning to Pete.
19/02/1999 17:04:48	Deleted User (Gavin Harvey feb01)	The Call record has been assigned to the Team Member: Peter Morgan
19/02/1999 17:04:48	Deleted User (Gavin Harvey feb01)	Hours spent since call received: 0.1 hours
22/02/1999 15:40:01	Deleted user (Peter Morgan Jun01)	The call references have been updated. They are now:-
22/02/1999 15:40:01	Deleted user (Peter Morgan Jun01)	T Other : Fao Richard Laking
22/02/1999 15:40:03	Deleted user (Peter Morgan Jun01)	F} Response :
22/02/1999 15:40:03	Deleted user (Peter Morgan Jun01)	Passed to Richard Laking for his input
22/02/1999 15:40:03	Deleted user (Peter Morgan Jun01)	[END OF REFERENCE 9597511]

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Dunham	entry line for Rent Card		Closed		

22/02/1999 15:40:03	Deleted user (Peter Morgan Jun01)	Responded to call type S as Category 40 -Incident Under Investigation
22/02/1999 15:40:04	Deleted user (Peter Morgan Jun01)	The response was delivered on the system
22/02/1999 15:40:05	Deleted user (Peter Morgan Jun01)	The Call record has been transferred to the Team: Design
22/02/1999 15:40:05	Deleted user (Peter Morgan Jun01)	Hours spent since call received: 0 hours
23/02/1999 09:17:06	Deleted User (Michael Howell jan01)	The Call record has been assigned to the Team Member: Richard Laking
23/02/1999 09:17:07	Deleted User (Michael Howell jan01)	Hours spent since call received: .1 hours
23/02/1999 12:06:10	Richard Laking	The product mappings for MiMAN data entry have been checked and mappings are
23/02/1999 12:06:10	Richard Laking	only provided to table 10f to enter volume information.
23/02/1999 12:06:10	Richard Laking	
23/02/1999 12:06:10	Richard Laking	As they do not appear on the Cash Account are they required to be input as
23/02/1999 12:06:10	Richard Laking	manual migration is only supposed to replicate the Cash Account at the point
23/02/1999 12:06:10	Richard Laking	in time that migration occurred.
23/02/1999 12:06:10	Richard Laking	
23/02/1999 12:06:10	Richard Laking	This a POCL reference data issue as to whether data input is required for
23/02/1999 12:06:10	Richard Laking	these items other than the volume information already captured.
23/02/1999 12:06:10	Richard Laking	
23/02/1999 12:06:10	Richard Laking	To be forwarded to POCL Ref Data for definitive answer , and amendment of
23/02/1999 12:06:10	Richard Laking	reference data should capture of value information be required.
23/02/1999 12:06:11	Richard Laking	The Call record has been transferred to the Team: Ref-Data-Qual
23/02/1999 12:06:12	Richard Laking	Hours spent since call received: 1.0 hours
23/02/1999 18:24:25	Kevin McKeown	Emailed to GD.
23/02/1999 18:24:25	Kevin McKeown	Product Ref Data added

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23/02/1999 18:24:25	Kevin McKeown	The call references have been updated. They are now:-			
23/02/1999 18:24:25	Kevin McKeown	Other : Fao Richard Laking			
23/02/1999 18:24:25	Kevin McKeown	T Other : GD 23/2/99			
23/02/1999 18:24:26	Kevin McKeown	The Call record has been transferred to the Team: POCL Ref Data			
23/02/1999 18:24:26	Kevin McKeown	Hours spent since call received: 0 hours			
15/03/1999 14:56:13	Kevin McKeown	Printed off a copy for Geoff.			
15/03/1999 15:48:13	Kevin McKeown	F} Response :			
15/03/1999 15:48:14	Kevin McKeown	Geoff (Pocl) advises that these schemes credit any monies to Girobank and do			
15/03/1999 15:48:14	Kevin McKeown	not need to be uniquely referenced in MiMan.			
15/03/1999 15:48:14	Kevin McKeown	Please return if this needs further investigation.			
15/03/1999 15:48:14	Kevin McKeown	[END OF REFERENCE 10097734]			
15/03/1999 15:48:14	Kevin McKeown	Responded to call type S as Category 62 -No fault in product			
15/03/1999 15:48:16	Kevin McKeown	Hours spent since call received: 0 hours			
15/03/1999 15:48:23	Kevin McKeown	The response was delivered on the system			
17/03/1999 10:44:56	Nikki O'Sullivan	By Anna Murpy. Sorry for 'bouncing' this back. Does the response mean that			
17/03/1999 10:44:56	Nikki O'Sullivan	POCL agree that Rent cards, Council Tax Cards/Vocuhers, Rent card Summary and			
17/03/1999 10:44:56	Nikki O'Sullivan	Council Tax Summary are to be migrated in MiMan to Girobank? Please confirm			
17/03/1999 10:44:56	Nikki O'Sullivan	if my understanding is correct.			
17/03/1999 10:44:58	Nikki O'Sullivan	The Call record has been transferred to the Team: Ref-Data-Qual			
17/03/1999 10:44:58	Nikki O'Sullivan	Hours spent since call received: 1 hours			
17/03/1999 11:19:57	Kevin McKeown	Request for clarification brought to Geoff's attention.			
17/03/1999 11:19:58	Kevin McKeown	The Call record has been transferred to the Team: POCL Ref Data			
17/03/1999 11:19:58	Kevin McKeown	Hours spent since call received: 0 hours			
18/03/1999 10:08:18	Kevin McKeown	Confirm with Steve Grayston, on Friday 19.			
30/03/1999 14:37:18	Kevin McKeown	Neil, we spoke this morning - I've not got around to calling Steve due to rig			
30/03/1999 14:37:18	Kevin McKeown	moves, and you know the full background, so could you give him a bell?			

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30/03/1999 14:37:18	Kevin McKeown	Cheers
30/03/1999 14:37:18	Kevin McKeown	Kevin
30/03/1999 14:37:18	Kevin McKeown	The call references have been updated. They are now:-
30/03/1999 14:37:18	Kevin McKeown	Other : Fao Richard Laking
30/03/1999 14:37:18	Kevin McKeown	Other : GD 23/2/99
30/03/1999 14:37:18	Kevin McKeown	T Other : FAO Neil D.
30/03/1999 14:37:20	Kevin McKeown	The Call record has been transferred to the Team: T&I Desktop
30/03/1999 14:37:20	Kevin McKeown	Hours spent since call received: 0 hours
12/04/1999 13:25:21	Neil Dunham	FAO: Steve Grayston (POCL Migration)
12/04/1999 13:25:21	Neil Dunham	Steve,
12/04/1999 13:25:21	Neil Dunham	Could you just confirm our conversation the other day i.e.
12/04/1999 13:25:21	Neil Dunham	As Rent/Council Tax Cards and Rent/Council Tax Summary transactions do not
12/04/1999 13:25:21	Neil Dunham	impact upon the Cash Account they can be ommitted from the MiMAN migration
12/04/1999 13:25:21	Neil Dunham	process so long as they balance out between themselves.
12/04/1999 13:25:21	Neil Dunham	(Procedures team will need to update documentation to inform HFSOs of this.
12/04/1999 13:25:21	Neil Dunham	The procedure is much the same as with Transfers)
28/04/1999 10:29:27	Neil Dunham	Steve Grayston has agreed that these products do not need to be migrated so
28/04/1999 10:29:27	Neil Dunham	long as i) The two contra entries balance i.e. values agree. ii) Girobank
28/04/1999 10:29:27	Neil Dunham	deposits have been entered for the total Rent Payments figures.
28/04/1999 10:29:28	Neil Dunham	CALL PC0021538 closed: Category 62, Type S
28/04/1999 10:29:29	Neil Dunham	Hours spent since call received: 1 hours