
From: David Milner [GRO]
Sent: Fri 12/11/2010 12:34:36 PM (UTC)
To: Anita Turner [GRO]
Cc: Marilyn Stoddart [GRO]; George Thomson [GRO]; Andrew Gilhooly [GRO]; Mervyn Jones [GRO]; Keith Richards [GRO]; Marilyn Stoddart [GRO]; George Thomson [GRO]
Subject: National Savings Payment Advice

Dear Anita

Haltwhistle Post Office has this week suffered a £4000 shortage because a £2000 payment advice was recognised by the Horizon on-line system as a £2000 deposit.

Could you confirm that the business has addressed this urgent issue and the problem will not be repeated. Could you also reassure me that all payment advice transactions over this period will be investigated to ensure that no Subpostmaster has suffered a shortage, no matter the value.

Best regards

Dave