

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a)
and 5B, MC Rules 1981, r 70)

**Statement of** Ian Venables

Age if under 18 Over 18 (If over 18 insert 'over 18')

This statement (consisting of 2 pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe true.

Dated the 30 day of March 2010

Signature

GRO

I have been employed by Fujitsu Services, Post Office Account since May 2005. I perform the role of Service Delivery Manager and am responsible for service delivery of all Post Office change. I have working knowledge of the computer system known as Horizon, which is a computerised accounting system used by Post Office Ltd and knowledge of the processes used when Horizon kit is uplifted from closing Post Office Branches.

Horizon's documented procedures stipulate how the Horizon System operates, and while I am not involved with any of the technical aspects of the Horizon System, these documented processes allow me to provide a general overview.

The serial number of the Gateway PC base unit at West Byfleet Branch (FAD Code 126023) is YBSH011567 and I have documentation from Triage Services confirming repair and software reload of this unit prior to its deployment to the West Byfleet Branch.

On arrival at Triage Services on the 23rd of January 2008 base unit YBSH011567 was subjected to a standard clean, test, and application reinstallation as per standard process, Triage Services state that no malfunctions were found and as a result no repairs were carried out to this unit and it was placed in storage awaiting redeployment.

All relevant data is held on Triages Services "MAX" system database.

The base unit with serial number YBSH011567 was finally redeployed to West Byfleet Office, Branch Code 126023 on the 4th February 2008 and since its installation the Branch Manager at this address has logged 29 Service Calls with the Fujitsu Services Horizon Help Desk. Once redeployment has taken place all previous location history is overwritten on the Fujitsu

Signature

GRO

Signature witnessed by

GRO

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Continuation of statement of Ian Venables

systems.

At the time of writing this statement the Gateway PC, serial number YBSH011567 is still on site at the West Byfleet Branch 237405 and in the absence of service calls relative to this unit the author believes it to be functioning correctly.

Any records to which I refer in my statement form part of the records relating to the business of Fujitsu Services. These were compiled during the ordinary course of business from information supplied by persons who have, or may reasonably be supposed to have, personal knowledge of the matter dealt with in the information supplied, but are unlikely to have any recollection of the information or cannot be traced. As part of my duties, I have access to these records.

Signature

GRO

Signature witnessed by

GRO

CS011A

version 6.0 09/06