

From: Sarah Paddison; GRO
Sent: Tue 08/10/2013 12:39:41 PM (UTC)
To: Andy Holt; GRO; Susan Crichton; GRO
Angela Van-Den-Bogerd; GRO; Alwen
Lyons; GRO; Mark R Davies; GRO; Martin
Edwards; GRO; Lesley J Sewell; GRO
Paula Vennells; GRO
Cc: Belinda Crowe; GRO
Subject: Project Sparrow steering group

Dear all,

I wanted to inform you in advance of today's meeting that Belinda Crowe will be joining the Steering Group from today. I have asked her to provide support to Project Sparrow in three main ways:

- to provide secretariat support for the Chair and Working Group;
- to act as the main channel of communication between the Chair of the Working Group and the business; and
- to provide broader strategic support and advice to me as Chair of the Steering Group and to the Group itself, across all of the Project Sparrow workstreams.

Separately, Belinda will also be helping to co-ordinate a short internal 'lessons learned' exercise on the process leading up to the publication of the Second Sight report. We will discuss the approach to this in future steering groups, but in brief the aim of the exercise will be to discuss collectively what insights the business can take from the experience.

See you all shortly,
Paula

Paula Vennells | Chief Executive

148 Old Street, London, EC1V 9HQ

GRO

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POST
OFFICE

From: Andy Holt
Sent: 07 October 2013 17:21
To: Susan Crichton; Angela Van-Den-Bogerd; Alwen Lyons; Mark R Davies; Martin Edwards; Lesley J Sewell; Paula Vennells
Subject: PRINTED RE: Sub-postmaster Improvements & Mediation - Paula, Angela, Alwen, Mark D, Martin E, Andy,

Lesley

All

Steering board pack for our meeting tomorrow.

Andy

<< File: Sparrow weekly steering board pack 20131008 v1 0.ppt >>

-----Original Appointment-----

From: Susan Crichton

Sent: 12 August 2013 14:23

To: Susan Crichton; Angela Van-Den-Bogerd; Alwen Lyons; Mark R Davies; Martin Edwards; Andy Holt; Lesley J Sewell

Subject: Sub-postmaster Improvements & Mediation - Paula, Angela, Alwen, Mark D, Martin E, Andy, Lesley

When: 08 October 2013 14:00-15:00 (UTC) Dublin, Edinburgh, Lisbon, London.

Where: Room 106

Dial-in number:

GRO

Chairperson Code:

GRO

Participant Code: