

Message

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**From:** Mark R Davies [GRO]  
**on behalf of** Mark R Davies <[GRO]>  
**Sent:** 14/01/2015 15:46:00  
**To:** Paul Swanton [GRO]  
**Subject:** Fwd: For Exco  
**Attachments:** Mediation Scheme (Dossier Highlights) final - 0950 - 140115.docx; ATT00001.htm

Hi Swani

Pse can we send to SLT, with a note saying:

"It is possible that over the next few days there may be more media coverage over the Mediation Scheme we set up to address the complaints of a small number of mainly former subpostmasters who believe the Horizon system is to blame for losses in their branches.

"Given this, I thought that you might find the attached briefing note useful. It sets out our position on this issue and what we have done in response to the complaints made (in addition of course to the branch support work being led by Angela Van Den Bogerd).

"Please don't hesitate to contact me if you or your teams have any questions. And if you or your team would welcome a briefing on the issue I would be happy to make time to do so."

Mark Davies

Communications and Corporate Affairs Director

Mobile: [GRO]

Sent from my iPhone

Begin forwarded message:

**From:** Melanie Corfield <[GRO]>  
**Date:** 14 January 2015 12:57:52 GMT  
**To:** Mark R Davies <[GRO]>  
**Cc:** Jane Hill <[GRO]>  
**Subject:** For Exco

This is cleared.