

NOTE: Evidence of requests for PO to repay money from incorrect balance, dockets removed and cash and stamps found in office by new SPM.

GRO

4th July 2004

f.a.o. C.Churchyard LLB,
Solicitor and Legal Services Director,
Legal Services,
Impact House,
2, Edridge Road,
Croydon
CR9 1PJ

Your Ref: PD/28952/NKdmt

Dear Sir/Madam,

Re: Royal Mail v C.J.Trousdale

During the above case, which was concluded on 31st march 2004, the prosecution accepted on more than one occasion, that the accounts presented to the court by Royal Mail were incorrect. It was stated that the correct figures would be presented at the next hearing – this never happened.

I would now like this matter to be addressed and to be refunded the money, which Royal Mail has been holding since that time.

Yours faithfully,

Christopher Trousdale

Catherine Churchard LLB
Solicitor & Legal Services Director



26th July 2005

Mr Christopher Trousdale



Legal Services
Impact House
2 Edridge Road
CROYDON
CR9 1PJ

Tel: 
Fax:

Our Ref: PD/28952/NK

Dear Mr Trowsdale


ROYAL MAIL GROUP plc v YOURSELF

I refer to your letter of the 4th July 2005. I have forwarded a copy of your letter to the Investigator Mr Robertson and asked him to make enquiries into the matter you have raised. I would hope to be able to reply to you in the near future.

Yours faithfully



Nicola Knight
Senior Lawyer
Criminal Law Division

nicola.knight@

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GRO

2nd December 2005

f.a.o. Mr Robertson
c/o Nicola Knight,
Solicitor and Legal Services Director,
Legal Services
Impact House
2 Edridge Road
Croydon CR9 1JP

Your Ref: PD/28952/NK

Dear Sir

I refer to the letter of 26th July 2005, in which Nicola Knight informed me that details of my letter of 4th July 2005 had been forwarded to you for investigation.

A full four months has now passed and I am appalled not to have even received an acknowledgement.

I had hoped that this matter would have been resolved easily, but considering the excessive length of time that has elapsed, I will have no option other than to hand the matter to a solicitor, unless a satisfactory reply is received within 14 days. You have, after all, had 20 months now to sort out your accounts and pay us what is owed.

I hope that this time you have the courtesy to reply and that the matter is not simply swept under the carpet again.

Yours faithfully

Christopher Trousdale

Catherine Churchard LLB
Solicitor & Legal Services Director



12th December 2005

Mr Christopher Trousdale

GRO

Legal Services
Impact House
2 Edridge Road
CROYDON
CR9 1PJ

Tel: **GRO**
Fax:

Our Ref: PD/28952/NK

Dear Mr Trowsdale

ROYAL MAIL GROUP plc v YOURSELF

I refer to your letter of the 2nd December 2005. I had previously requested Mr Robertson to carry out enquiries into the matter you raised. My understanding is that these matters are normally dealt with by the Late Account Duty at the Financial Accounting Division Headquarters in Chesterfield. Their address is Transaction Processing, Ground Floor East, 1 Future Walk, Chesterfield, S49 1PF (Reference Carol King). I have asked Mr Robertson to refer the matter to them for their attention (if this has not already occurred) and for the matter to be dealt with expeditiously.

Yours sincerely

Nicola Knight
Senior Lawyer
Criminal Law Division

nicola.knight@**GRO**

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1 March 2006

Mr Christopher Trousdale



Corporate Security
Impact House
2 Edridge Road
Croydon
CR9 1PJ

Tel: 
Fax:
www.royalmail.com

Our Ref: CRM/240462/NK/RGW/dmt
Your Ref:


Dear Mr Trousdale

Thank you for your letter of 20 February 2006 which was forwarded to a colleague who has since left employment with Royal Mail. I have passed your letter onto the Investigation Manager and have asked him to ascertain the figure as soon as possible in order to communicate to you in due course.

Yours sincerely



Rob G Wilson
Head of Criminal Law
Criminal Law Team

rob.g.wilson 

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Catherine Churchard LLB
Solicitor & Legal Services Director



7th March 2006

Mr Christopher Trousdale



Legal Services
Impact House
2 Edridge Road
CROYDON
CR9 1PJ

Tel:
Fax:



Our Ref: PD/28952/NK/RGW

Dear Mr Trowsdale

ROYAL MAIL GROUP plc v YOURSELF

Further to my letter of the 12th December 2005. It has been confirmed to me that no monies are owed to you by Post Office Limited.

Yours sincerely



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Rob G Wilson
Team Leader
Criminal Law Division

rob.g.wilson



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NOTE: this is a copy from the PO evidence bundle of the auditors report (last page) it clearly shows the mistakes in the audit final figure and then was annotated to show true deficit. See note * at bottom clearly proving Dockets removed by investigators.

At 14:05 I received a call from Jude Trotter, investigation manager, informing me that herself and Tony Robertson, investigation manager, would be arriving at the office at approximately 17:00.

I started entering all the cash and stock figures onto the P32 spreadsheet. The result of the check showed a deficit of £7846.34. I compared my figures with those shown on the office snapshot. The deficit figure can be identified as follows:

£ 9500.00	Remittance received, but not entered onto Horizon system.
£ 6.00	TV stamps
£ 12.04	1 st class stamps
£ 2.52	Air letter singles
£ 28.00	S/A 1 st x 100 books
£ 3.36	SAS 1 st x 12 books
£ 14.40	SAS 2 nd x 12 books
£ 2.28	Stamp book euro x 6
-£ 2049.57	Surplus in cash counted at audit compared to office snapshot
-£ 3.20	Surplus 2 nd class stamps
-£ 3.12	Surplus Pictorial air letters singles
-£ 9.02	Surplus in Philatelic
£ 7503.69	Total of missing cash & stock
-£ 350.36	Cheques on hand - should be taken off has in fact been added on!
£ 7.71	Unidentified - <u>how can this be unidentified?</u>
£ 7846.34	Total deficit

£ 7503.69 Total of missing cash & stock
 350.36 — cheques on hand
 7153.33
 466.80 — 'DD' dockets on hand (see * below and Chris's hand write report)
 6686.53
 33.38 — 'Buy Back' currency } found in office
 24.42 — Philatelic Items } couple of weeks
 after audit.
 6628.73 Total Deficit } Cheque sent to late
 accounts for this
 on direction of
 Julia Stephenson
 (Retail Line
 manager)

* At 17:50 I explained to Jude Trotter and Tony Robertson what had happened during the course of the day. I gave them the pension and allowance stubs for week 25 and five old Inland Revenue stubs, which were still in the office. I also handed them the SPMRs two written statements.

Apparently, the philatelic items were known about by the auditors and by Julia Stephenson (the retail line manager), and I did not know it. I was unaware of this until a couple of weeks later when I was told by Tony Robertson.

NOTE: This is a payment to the PO for Cash found in the office after the audit by the new subpostmistress. She was instructed by Retail Line Manager to Process as below.

Post Office Ltd.
Your Receipt

Lealholm
The Post Office
Lealholm
Whitby
North Yorkshire
YO21 2AQ

VAT REG No: GRO
13/10/2003 14:19
SESSION : 1-500553-1

Pre-Ord Buy Back		
1- 2	33.38	33.38-
TOTAL DUE TO CUSTOMER		33.38
Cash	TO CUSTOMER	33.38
BALANCE		0.00

Thank You

50 Euros found in
office after audit.
Spoke to Julia
Stephenson who
said to Buy Back
again. Take outcash
and send (chq) to
Lepton P.O. HD8 0DS
c/o Late Accounts.

NOTE: Copy of the REM/Payment for Cash & Stamps found in office after audit.

23-03-04 17:26 FROM-

T-477 P01/02 U-746



**Alliance
Leicester**

From

Customer Services, Bootle

*Cheque for 33.38 currency
24.42 Philatelic *Fax cover sheet*

£57.80

To **MRS S M TROUSDALE**

Fax No.

GRO

From

Alliance & Leicester

Telephone No.

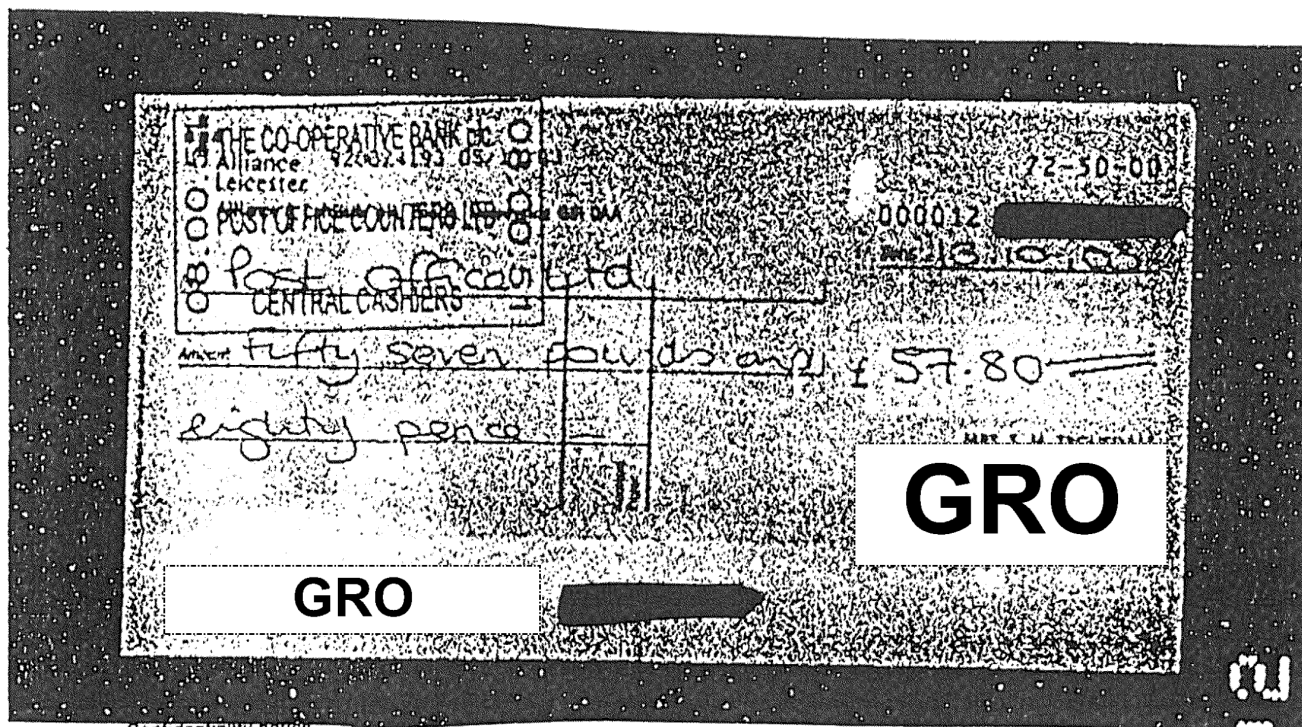
Fax No.

GRO

Date

30th March 2004

Please see the attached copy of cheque number 12



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