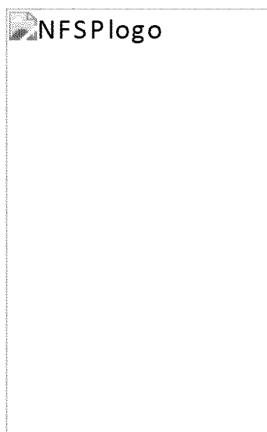


Good morning

Not sure if it still happens but there was an auto acknowledgement when the original applications were done. Having spoken to them last week I know they have had it and it is being assessed. We have been told this may take up to 6 weeks but be assured we are keeping an eye on yours and the other late submissions

Regards



Keith Richards  
Compliance and Network Support Advisor  
The National Federation of SubPostmasters  
  
Evelyn House, 22 Windlesham Gardens  
Shoreham-by-Sea, West Sussex BN43 5AZ

M: **GRO**  
E: **GRO**  
W: [www.nfsp.org.uk](http://www.nfsp.org.uk)



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From: myraphilp **GRO**  
Sent: 19 May 2021 06:28  
To: Keith Richards **GRO**  
Subject: RE: FW: Historic Shortfall Scheme

Hi,

Just wondering if hearing nothing from these people is normal?  
Not even an acknowledgement?

Thanks

M

Sent from my Galaxy

----- Original message -----

From: Keith Richards [GRO]  
Date: 10/05/2021 09:27 (GMT+00:00)  
To: myraphilp [GRO] Sharon Merryweather  
[GRO]  
Subject: RE: FW: Historic Shortfall Scheme

Ok thanks. Keep us in the loop if you hear anything

Regards

 NFSP logo

Keith Richards  
Compliance and Network Support Advisor  
The National Federation of SubPostmasters  
Evelyn House, 22 Windlesham Gardens  
Shoreham-by-Sea, West Sussex BN43 5AZ

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From: myraphilp [GRO]  
Sent: 10 May 2021 09:27  
To: Sharon Merryweather [GRO]  
Cc: Keith Richards [GRO]  
Subject: RE: FW: Historic Shortfall Scheme

Thank you. I have completed and sent the Federation form and made the historic shortfall application.

Mary Philp

Sent from my Galaxy

----- Original message -----

From: Sharon Merryweather [GRO]  
Date: 05/05/2021 15:46 (GMT+00:00)  
To: myraphilp [GRO]  
Cc: Keith Richards [GRO]  
Subject: FW: Historic Shortfall Scheme

Dear Myra

Further to your conversation with Keith Richards, I attach all the application forms, etc. for you to complete asap.

Postmaster Name: Mary Philp

Branch: Auchtermuchty

FAD:

Contact number:

Dear Deepak

Attached is the information you need to make a claim. You just have to do the best you can and if you have any dates and amounts, that is a good start, the more information you can provide the better. The closing date was 14 August so you need to get your claim sent to Post Office as soon as possible. Below and attached are the forms to enable you need to make your application electronically rather than on paper. There is also a link to an NFSP form which, if completed, will allow us to assist you as your application progresses. The period covered by the scheme is 1 January 2000 through to 31 December 2017.

The information is either attached or below.

Post Office have set up the Historic Shortfall Scheme to deal with such matters and you would need to formally make a claim. Information and instructions are included.

Instructions and guidance are attached but can also be found at:  
<http://onepostoffice.co.uk/scheme>

To make your claim, you can either print off the application form and post it to: Post Office Historical Shortfall Scheme, PO Box 76882, London, E1W 9RR or submit it digitally to the following email address: [historicalshortfallscheme@postoffice.co.uk](mailto:historicalshortfallscheme@postoffice.co.uk) with as much information and evidence that you can provide. Please send copies of the documents, not original documents.

To allow us to be able to support you, please also fill out the NFSP form below. All information will be treated in the strictest confidence.  
[https://forms.office.com/Pages/ResponsePage.aspx?id=9hPujXH\\_FEWTFHahTqb8ISBQ03I3N1JOpZeUM1WEss1UMDZMREcyVTY4UERVTkhPRTM4TVpNUDM5NS4u](https://forms.office.com/Pages/ResponsePage.aspx?id=9hPujXH_FEWTFHahTqb8ISBQ03I3N1JOpZeUM1WEss1UMDZMREcyVTY4UERVTkhPRTM4TVpNUDM5NS4u)

As the deadline to qualify was the 14 August 2020, please submit your claim even if you don't have all the information to hand. Post Office will write to you for further information to progress the claim. As your claim will be late, please make the point in Question 31 that you have only just become aware of the scheme. .  
If you need help or guidance, please do not hesitate to contact us.

Many thanks and regards,

Sharon  
xxx

Sharon Merryweather  
Personal Assistant to CEO  
The National Federation of SubPostmasters



Evelyn House, 22 Windlesham Gardens  
Shoreham-by-Sea, West Sussex BN43 5AZ

M:

**GRO**

E:

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