

From: [Elliot Jacobs](#)
To: [Andrew R Morley](#)
Cc: [John Bartlett](#); [Ben Foat](#)
Subject: RE: Without Prejudice - Universal Office Equipment
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Andrew

I am surprised that you have been able to form a fully rounded opinion, sufficient to make some of the very serious accusations in your prior communications without carrying out a full and detailed review of the data?

The amount of distress and worry and this has caused me since your email earlier this week has been significant.

I have been available on the phone (both mobile and landline) on which I regularly receive calls from all manner of departments in Post Office every single day...so what number they have been calling I have no idea! As you can see from our communications so far – when I am contacted, I deal with things - rapidly.

I would be delighted to discuss the data with the PAST team once it is provided and I have had sufficient time to review it and would appreciate your facilitation of this.

Elliot

From: Andrew R Morley <[REDACTED] GRO>
Sent: 16 March 2023 16:30
To: Elliot Jacobs <[REDACTED] GRO>
Cc: John Bartlett <[REDACTED] GRO>; Ben Foat <[REDACTED] GRO>
Subject: RE: Without Prejudice - Universal Office Equipment

Dear Elliot,

I have now had an opportunity to speak with the PAST, they will generate an Excel version of the 44 page Account Statement dated 20 February 2023 to which you refer, the spreadsheet will be broken down by branch and in date order. PAST will provide commentary for transaction corrections (TCs), however, due to the number of outstanding TCs since 2019 this is no small ask and will take sometime to collate. I will be in touch again once I have received the document from the team.

Earlier this afternoon I forwarded to you a copy of the emails previously sent to you by PAST, please can you acknowledge receipt?

I have reattached the Jpeg Screenshot of the Partnership Portal. I am advised that PAST stopped sending Account Statements to your <[REDACTED] Elliot Jacobs> email address in September 2022 and started placing Account Statements in the Partnership Portal for you to access. I have also spoken to John Jenkinson who advises me that he has advised you on many occasions over the last 4 years how you can access the portal and the information that is located in there.

In the meantime, I understand from PAST that they have been trying since August 2021 to speak with you on the phone to discuss the accruing balance on the account and how you propose to address the same. If you are now willing to speak with PAST I would be very happy to facilitate such a call?

Yours sincerely,

Andy Morley
Senior Investigations Manager









Central Investigation Unit

Finsbury Dials, 20 Finsbury Street
London, EC2Y 9AQ



From: Elliot Jacobs 
Sent: 16 March 2023 13:23
To: Andrew R Morley < >
Cc: John Bartlett ; Ben Foat 
Subject: RE: Without Prejudice - Universal Office Equipment

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Andrew,

As you must have fully reviewed and collated this data in order to form your review so far, I would assume this must be something you have to hand.
It will surely be quicker for us both for you to provide me your working documents (which I assume must contain the data I have requested) and not delay my investigation than me start from scratch with another department?

Regards
Elliot

From: Andrew R Morley 
Sent: 16 March 2023 13:16
To: Elliot Jacobs < >

Cc: John Bartlett [REDACTED] **GRO**
Subject: RE: Without Prejudice - Universal Office Equipment

Good Afternoon Elliott,

Account statements and letters were sent to [REDACTED] **Elliot Jacobs** I can confirm that I have a copy of each email which I will access in a few moments and will forward onto you.

Can I respectfully suggest that you address the rest of your requests below to the Post Master Support Team (PAST) as per the letters/emails sent to you at the time of the occurrence by PAST in which they offered to work with you to understand the discrepancy.

Yours sincerely,

Andy Morley
Senior Investigations Manager

[REDACTED] **GRO**
[REDACTED] **GRO**
[REDACTED] www.postoffice.co.uk

Central Investigation Unit

Finsbury Dials, 20 Finsbury Street
London, EC2Y 9AQ



From: Elliot Jacobs [REDACTED] **GRO**
Sent: 16 March 2023 12:51
To: Andrew R Morley [REDACTED] **GRO**
Cc: John Bartlett [REDACTED] **GRO**; Ben Foat [REDACTED] **GRO**
Subject: Without Prejudice - Universal Office Equipment

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Andy,

I have begun reviewing the documents you have sent.

To begin, can you supply the 44 page PDF statement in excel format, broken down by branch so we can review this in a format that enables us to look at data properly. The document you have provided is not in date order, and contains no explanation or notes for each line.

Please provide line detail including the reason for each TC or BD (and the TP in which is occurred) so that this can be properly reviewed. Please include original transaction data.

Additionally the attached file cannot be accessed – please provide access to where file is stored, or actual jpg copy.

Please also provide the email address that the alleged emails were sent from, and the precise time and date so our email records can be reviewed for them.

Please provide access details for the “partnership portal” referred to in John’s letter – as I am not aware of this site or how access to it.

Thank you for your assistance,

Elliot

From: Andrew R Morley [GRO]
Sent: 15 March 2023 16:40
To: Elliot Jacobs [GRO]
Cc: John Bartlett [GRO]; Ben Foat [GRO]
Subject: RE: PRIVATE AND CONFIDENTIAL - Universal Office Equipment

Good Afternoon Elliot,

Thank you for your prompt response and I can confirm that the interview is in connection with the matter which Ben spoke to you about recently. In line with your availability I have arranged an interview for you which will take place in the [GRO] Meeting Room, [GRO] Finsbury [GRO] at 1015 on the 5th April 2023. Please can you confirm your attendance at this interview? The interview will be conducted by myself and John Bartlett who is the Head of the Post Office Investigation Branch. Please find attached a letter from John explaining in some detail the format of the interview and the areas we wish to cover.

If you are not able to make the interview for whatever reason please contact me on the number shown at the foot of this email in order that alternative arrangements can be made.

Yours sincerely,

Andy Morley
Senior Investigations Manager

[GRO]
[GRO]
www.postoffice.co.uk

Central Investigation Unit

Finsbury Dials, 20 Finsbury Street
London, EC2Y 9AQ



From: Elliot Jacobs <[REDACTED]>
Sent: 14 March 2023 16:37
To: Andrew R Morley <[REDACTED]>
Cc: John Bartlett <[REDACTED]>; Ben Foat <[REDACTED]>
Subject: RE: PRIVATE AND CONFIDENTIAL - Universal Office Equipment

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Andrew

Thank you for your email.

I assume this is related to the query raised by Ben Foat with me.

As I explained to Ben I would be happy to assist you in your enquiry.

I have availability on 5th April – what time would be suitable for yourself?

Kind regards

Elliot

From: Andrew R Morley <[REDACTED]>
Sent: 14 March 2023 16:32
To: Elliot Jacobs <[REDACTED]>
Cc: John Bartlett <[REDACTED]>
Subject: PRIVATE AND CONFIDENTIAL - Universal Office Equipment
Importance: High

Dear Mr Jacobs,

I am employed by POL as a Senior Investigations Manager within the Central Investigations Unit and I have had reason to conduct an investigation into alleged discrepancies at Post Offices within the Universal Office Equipment Group. I would now like to arrange to interview you in connection with the alleged discrepancies and to this end please can you provide your availability between 20 March 2023 and the 5 April 2023 to attend an interview at Finsbury Dials. I would ask that you allow 2 hours for the interview although I would anticipate completing the interview in less time. Once I have your availability I will contact you again with a firm date and time for the interview along with advanced interview disclosure.

Yours sincerely,

Andy Morley
Senior Investigations Manager

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