

Message

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**From:** Rod Ismay [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=ROD.ISMAYB8406224-7AE7-4FF1-B8E6-F1A8E506F2E5]  
**Sent:** 15/01/2015 18:41:16  
**To:** Peter Goodman [GRO]  
**Subject:** Re: suspense accounts

Hi Peter - no. No role for Charles. Its FSC. Me.

We've given several narratives and some stats already for internal consideration. I am reviewing these again and have a call with Angela tomorrow pm

I also have a bunch of other questions from SS that I have been gathering info on today to develop other responses into Angela.

Let me know if you or Alisdair want a call tomorrow.

Thanks Rod

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**From:** Peter Goodman  
**Sent:** Thursday, January 15, 2015 05:53 PM  
**To:** Rod Ismay  
**Subject:** Fw: suspense accounts

Rod  
Is this fully with you or does Charles have a role to play as well?  
I need to respond to Alisdair  
Thanks  
Peter

Peter Goodman  
Head of Finance Operations  
[GRO]

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**From:** Charles Colquhoun  
**Sent:** Thursday, January 15, 2015 05:27 PM Coordinated Universal Time  
**To:** Peter Goodman  
**Subject:** RE: suspense accounts

I tried to ring - Rod has been dealing with this but not sure how you want to involve him. We discussed (by email) last night.

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**From:** Alisdair Cameron  
**Sent:** 15 January 2015 17:17  
**To:** Peter Goodman; Charles Colquhoun  
**Subject:** FW: suspense accounts

Peter, Charles

Who should I speak to about this and who would attend? Thanks Al

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**From:** GRO  
**Sent:** 15 January 2015 17:02  
**To:** Alisdair Cameron  
**Subject:** FW: suspense accounts

Alisdair

One for you.

Tracy

GRO I Personal Assistant to Chief Financial Officer

First Floor - Old Street Wing, 148 Old Street, LONDON, EC1V 9HQ

GRO Postline Mobex GRO  
GRO



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**From:** Belinda Crowe  
**Sent:** 15 January 2015 16:59  
**To:** GRO  
**Cc:** Chris Aujard; Belinda Crowe  
**Subject:** suspense accounts

Tracy

As discussed, could you please pass this to Alisdair. Many thanks Belinda

Dear Alisdair

I understand that Chris Aujard has spoken to you about the discussion at yesterday's Working Group meeting of the Complaint and Mediation Scheme. For some months, Second Sight and the independent chair of the Working Group - Sir Anthony Hooper - have been asking for information on the operation of the Post Office's Suspense Account. Put simply, this amounts to:

- How much is absorbed into Post Office P&L from the suspense account each year; and
- How much of that relates to money which is/may be properly due to Subpostmasters.

The nub of the issue is whether it is possible for a Subpostmaster/Subpostmasters to have made good a loss in branch or held accountable for a loss where it later transpires that the money was not owed therefore Post Office gains.

Please find attached a more detailed note on Second Sight's questions which you will see ask for rather more detail. It has become essential that we address these questions as a matter of urgency (although it could be that we cannot provide all the information Second Sight have requested in the attached document). The Chair of the Working Group is now pressing to provide answers as he has been asking for answers for some time. I'd be very grateful if you could give this your urgent consideration.

In addition, we have taken an action from the Working Group to organise a meeting between Second Sight and POL finance on these issues. I'd be grateful if you would also urgently consider who might attend such a meeting. Thank you in anticipation

Belinda

**Belinda Crowe**

148 Old Street, LONDON, EC1V 9HQ

**GRO**

Postline:

**GRO**

**GRO**