iviessage					
From:	Thomas P Moran	GRO			
Sent:	16/07/2017 21:02:22				
То:	Andrew Parsons	GRO	; Rodric Williams		
CC:	Amy Prime	GRO	; Rodric Williams	GRO	
Subject:	RE: PLSG meeting on	Wednesday 24 May	2017 @12 in Tonbridge (1.11)	
Andy					
лиму					
Ear the rec	ord my rophy confirmir	va Lam banny with	vour ancware halow 1	have also confirmed t	the outstanding point to
				mave also committee t	ine outstanding point to
Amy re em	ployees/temps in DMB	s so ali signed oli li	om my perspective.		
T'					
Thanks					
Tom					
From: Andr	ew Parsons (GRO	j		
Sent: 13 Jul	ly 2017 10:07				
To: Thomas	s P Moran me ⟨ GR	GRO			
Cc: Amy Pri	me < GR	O ; R	odric Williams	GRO	
	: PLSG meeting on Wed				
	Loo mooning on wo	anoual Ellinay Ed	in Circumstage (,	

Thanks for the comments. I've set out below a few explanations for the approach taken on some of your comments.

- 1. We've (including Rodric cc'd) taken an intentional decision to refer to Crown branches rather than Directly Managed branches because this mirrors the wording in the GPOC. We considered trying to change terminology but decided it could become confusing if we refer to DMBs through the litigation and Freeths refer to Crowns. A judge would just get irritated by this and would likely end up using "Crown" because its shorter to say! I appreciate that this is not the currently used Post Office terminology but we believe this is the best approach. Hope that's ok? YES FINE BUT GOOD TO KNOW FOR REFERENCE INTERNALLY, PLEASE NOTE TO MARK D/MEL C FOR FUTURE.
- The word "embarrassing" has a particular legal meaning in Defences. It's a signal to the Judge that a bit of the Claim has been very poorly written to cover up for the fact that the Claimants don't believe it to be true. – GOOD EXAMPLE OF WHAT WE HAVE BEEN DISCUSSING, FINE.
- 3. The word "typically" has been used to mirror the language in the GPOC. In a normal defence, you would never say "typically" something happens, but give a definitive view on the subject. Due to the generic nature of the Defence that definitive approach would create hostages to fortune so we've used "typically" to soften certain points. This is the same word used by the Claimants and so by using their language we cannot be criticised., AGAIN, FINE.
- 4. At a number of points you ask whether we can positively frame the case. Although I understand why you would want to do this, it would then create an evidential burden on Post Office to prove that positive case. For example, if we say that people were instructed to behave honestly, we would then need to adduce evidence of those instructions (which may mean trawling through thousands of documents and producing witness statements for dozens of people). If we say that people were not instructed to behave dishonestly, then the absence of any evidence proves our point and it is Freeths that need to find the evidence to support their allegation. AGAIN, I APPRECIATE THE LEGAL DISTINCTION RE EVIDENTIAL BURDEN AND ACCEPT THIS IS THE RIGHT APPROACH.

Kind regards Andv

Tom

Andrew Parsons

Partner

Bond Dickinson LLP

Bond Dickinson

Mobile: GRO

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From: Thomas P Moran (GRO GRO

Sent: 13 July 2017 00:08 **To:** Andrew Parsons **Cc:** Amy Prime

Subject: RE: PLSG meeting on Wednesday 24 May 2017 @12 in Tonbridge (1.11)

Andy and Amy

I've gone through the draft (and their doc). Here are my (very minor) comments.

Thanks

Tom

From: Andrew Parsons Sent: 12 July 2017 14:49 To: Mark Underwood ; Jane MacLeod ; Angela **GRO** Van-Den-Bogerd >; Mark R Davies Stuart GRO GRO Nesbit GRO ; Patrick Bourke < >; Rob Houghton **GRO** ; Rodric Williams < **GRO** ; Thomas P Moran GRO ; Tom Wechsler GRO ; Mark Ellis GRO Melanie Corfield GRO Cc: Kevin Morgan >; Amy Prime ∢ GRO Subject: RE: PLSG meeting on Wednesday 24 May 2017 @12 in Tonbridge (1.11)

All

Please find attached the draft Defence for your review and comment. As discussed earlier, if possible please provide comments rather than amendments to the actual text. I've also attached the Claimants' Generic Particulars of Claim for reference.

You'll see a few points where input from Deloitte and Fujitsu is needed - we expect to get this today.

Please send any comments to me and Amy Prime (copied).

Thanks Andy

Andrew Parsons

Partner

Bond Dickinson LLP





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From: Mark Underwood GRO

Sent: 12 July 2017 14:40

To: Jane MacLeod; Angela Van-Den-Bogerd; Mark R Davies; Stuart Nesbit; Patrick Bourke; Rob Houghton; Rodric

Williams; Thomas P Moran; Tom Wechsler; Andrew Parsons; Mark Ellis; Melanie Corfield

Cc: Kevin Morgan

Subject: RE: PLSG meeting on Wednesday 24 May 2017 @12 in Tonbridge (1.11)

Dear all, please find attached the open action list, which includes those taken today.

I have highlighted in yellow those that require people's imminent attention.

Many thanks

Mark



2017 Winner of the Global Postal Award for Customer Experience

Mark Underwood

Head of Portfolio: Legal, Risk & Governance

Ground Floor 20 Finsbury Street London EC2Y 9AQ

Mobile number: GRO

From: Mark Underwood Sent: 11 July 2017 13:46

To: Jane MacLeod; Angela Van-Den-Bogerd; Mark R Davies; Stuart Nesbit; Patrick Bourke; Rob Houghton; Rodric

Williams; Thomas P Moran; Tom Wechsler; 'Parsons, Andrew'; Mark Ellis; Melanie Corfield

Cc: Kevin Morgan

Subject: RE: PLSG meeting on Wednesday 24 May 2017 @12 in Tonbridge (1.11)

Dear all, further to my note earlier today, please find attached the final Decision Paper.

Mark



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for Customer Experience

Mark Underwood

Head of Portfolio: Legal, Risk & Governance

Ground Floor 20 Finsbury Street London EC2Y 9AQ

Mobile number:

GRO

From: Mark Underwood Sent: 11 July 2017 09:30

To: Jane MacLeod; Angela Van-Den-Bogerd; Mark R Davies; Stuart Nesbit; Patrick Bourke; Rob Houghton; Rodric

Williams; Thomas P Moran; Tom Wechsler; 'Parsons, Andrew'; Mark Ellis; Melanie Corfield

Cc: Kevin Morgan

Subject: PLSG meeting on Wednesday 24 May 2017 @12 in Tonbridge (1.11)

Dear all,

We have a PLSG meeting on Wednesday 12 July @12 in Tonbridge (1.11). Ahead of that meeting please find attached:

- 1. The Agenda
- 2. Decision Paper: Access to Second Sight
- 3. Decision Paper: Standstill Agreement with Fujitsu
- 4. Decision Paper: Communications Strategy
- 5. Decision Paper: Wider Risks to POL [To follow later today]
- 6. Open actions list as at 11 July 2017

Please let me know if you are intending to dial in.

Many thanks, and apologies for the delay in circulating these papers.

Mark

GRO

Dial-in numbers:	
United Kingdom Freefone GRO	! ! ! !
United Kingdom International direct: -	GRO
Chairperson passcode: 85009207 then #	
Participant passcode: 82368934 then #	



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