

**Working Group
Initial Complaint Review and Mediation**

148 Old Street
LONDON
EC1V 9HQ

Mr Chris Aujard
Post Office

GRO

Tel: **GRO**
Email: schemeenquiries **GRO**

17th September 2014

Dear Mr. Aujard

Initial Complaint Review and Mediation Scheme ("the Scheme"): Case M021

Please find enclosed Second Sight's draft case review report for Mr S.P Khanna, case ref. M021.

Please also find enclosed Second Sight's Part One and Part Two reports. Any comments that you might wish to make about Second Sight's draft report must be sent to Second Sight so as to arrive by 25th September 2014. I am sorry to impose a rather tight timetable on you but we are very anxious to progress the cases as quickly as possible. Please send all comments to Second Sight directly at the following address: Ron Warmington, Tythe Farm, Maugersbury, Cheltenham, Gloucestershire, GL54 1HR or by email to rjw **GRO**. If nothing is received by 25th September 2014, Second Sight will assume that you do not intend to comment. If you do not intend to comment it would be helpful if you told us so.

Second Sight will consider any comments that are made and may amend their report in the light of any comments from you and from the applicant. Once the report is finalised, both you and the applicant will be given a copy of the final report and notified whether or not the case will be recommended for mediation. Both parties will be given a copy or a summary of the comments made by the other party.

Yours sincerely,

GRO

Sir Anthony Hooper
Chair of the Working Group