

Message

**From:** Sophie Bialaszewski [imceaex-  
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e52f-453b-b67e-81536ec8df7e049; **GRO**  
**Sent:** 23/08/2013 16:08:46  
**To:** Alan Bates **GRO**  
**CC:** Ruth X Barker **GRO**; Angela Van-Den-Bogerd **GRO**  
**Subject:** Mediation Pack Letter and Information  
**Attachments:** image001.png; image002.png; image003.png; image004.png; image005.png; Mr Alan Bates letter.pdf; Initial Complaint  
Review and Mediation Scheme Letter.pdf; Mediation Pack.pdf; Mediation Pack - Application Form.docx

Dear Alan,

Please find attached:

- A letter from Angela to yourself about the Mediation Scheme.
- A letter for you to send on to Subpostmasters
- The Mediation Pack
- The Application Form

As you know we are announcing the mediation scheme on Tuesday 27<sup>th</sup> August. Ruth is sending you a copy of our press statement. Our preference obviously is that all communications go out on Tuesday and not before.

Best wishes

Sophie

Sophie Bialaszewski | Public Affairs Manager

**GRO**

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