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Electronic memo



To Jeremy Folkes, John Meagher/POCL/POSTOFFICE
cc Keith K Baines/POCL/POSTOFFICE ☐ GRO Min
Burdett/POCL/POSTOFFICE, Andrew Radka

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From Ruth Holleran/POCL/POSTOFFICE

Date 31/08/99 19:44

Subject 298 Target Levels

Jeremy, John

In the frantic activity to agree the frequency of the system instability problem I find myself wondering where we got to in determining the so called 'industry standards'. As you know - we have access to performance stats for our legacy systems which gives us but one perspective when attempting to set performance targets. I sense however this is a weak comparison given different technology solutions etc

Did we (if so what was the outcome?), or, are we still pursuing any other comparable standards via iT or any where else to give another more credible dimension to the target setting ?

Ruth