

Message

From: Mark R Davies; [GRO]
on behalf of Mark R Davies; [GRO]
Sent: 21/07/2016 13:38:59
To: Rob Houghton; [GRO]
CC: Mark Underwood; [GRO]; Tom Wechsler; [GRO]
 Parsons, Andrew; [GRO]; Jane MacLeod; [GRO]; Rodric
 Williams; [GRO]; Thomas P Moran; [GRO]; Angela Van-Den-
 Bogerd; [GRO]; Patrick Bourke; [GRO]; Nick
 Sambridge; [GRO]
Subject: Re: Remote Access wording - subject to litigation privilege [BD-4A.FID26859284]

All

Assuming Rob's additions are the underlined elements, I'm not keen on the final sentence.

Mark

Mark Davies
 Communications and Corporate Affairs Director

[GRO]

On 21 Jul 2016, at 14:32, Rob Houghton <Rob.Houghton; [GRO]> wrote:

I have reworded this wording -

.4 Access to databases/ servers. In line with standard IT practice at all organizations: There are a small number of persons at Fujitsu (not Post Office) who have special permissions to access and edit, within strict controls, the databases and servers that sit behind Horizon. Use of these permissions is logged and so there would be an audit trail of any activity undertaken using these permissions. Importantly, given that the audit log is hardware encrypted (TBC with FJ) it is not even possible for those with super user access to alter the audit trails of access. Enquiries are continuing as to whether this access could be used to affect a branch's accounts but we currently understand that, if this is possible, it would be a difficult and time consuming process. We believe, given the above methods open to Post Office to deal with errors in a branch's accounts, the use of this access to amend a branch's accounts would be rare however Post Office is making enquiries as to whether it has ever happened.

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On Thu, Jul 21, 2016 at 2:06 PM +0100, "Parsons, Andrew"

[GRO]

> wrote:

All

Please find attached the proposed wording on the remote access issue – for discussion on our call at 6pm today.

Three points to bear in mind when reviewing:

1. In light of comments yesterday, we've provided a slightly longer explanation so to hopefully present this issue in a better light.
2. Tony agrees with the current wording but has reiterated the importance of dealing with this point candidly, even if that does cause some short-term pain.
3. We do not yet have a 100% clear picture on some of the technical and operation issues on this topic. We therefore need to be careful not to overstate our case. This draft wording will also need to be run past Deloitte / FJ.

Kind regards
Andy

Andrew Parsons

Partner

<image001.jpg>



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