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Sent: Thur 29/07/2010 2:35:47 PM (UTC)
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Bcc: "Thomas Penny" <[GRO]>
Subject: Fujitsu - Duplication of Transaction Records
Attachment: Fujitsu priorities.xls

All

As you are aware, due to the recent problems with Fujitsu all ARQ requests have been suspended. I can now advise that the enhancement to delete duplicated records from the returns has been developed and is due to be tested by Fujitsu at the weekend.

The attached spreadsheet highlights all requests as follows:-

Tab 1 - Duplicate entries Fujitsu have supplied this list of requests that have been despatched to you but contain the duplicate data

Tab 2 - Already ordered An ARQ request has already been submitted to Fujitsu by PO Security

Tab 3 - To be ordered Requests that have been sent to PO Security but are being held until problem has been resolved.

I realise that you all have dead lines but we now need to be realistic in how we expect Fujitsu to deal with the outstanding requests. Can I ask that you all please look at your cases and advise the actual dates that you require the information by. Court cases and committals will need to take priority especially those on the 1st tab as the incorrect data could already have been submitted.

Ideally I would like to be in a position to supply Fujitsu with the priorities on Monday, to avoid any further loss of time. Could you therefore please reply to the Post Office Security inbox with the dates. I am away from the office on Monday but Maureen will collate all the information and will help with any queries.

Regards

Jane

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