

To: 'Simon Baker' [GRO]
From: Newsome Pete [/o=Exchange/ou=AdminGroup1/cn=Recipients/cn=Blagg-NewsomeP]
Sent: Mon 6/24/2013 11:23:12 AM (UTC)
Subject: FW: SR005 Spot Review

Simon

Hope Gareth's answer helps....

Pete

Pete Newsome
Business Change Manager
Post Office Account, Fujitsu UK&I
Tel: [GRO]
E-Mail: [pete.newsome@\[GRO\]](mailto:pete.newsome@[GRO])
Web: <http://uk.fujitsu.com>



Please consider the environment - do you really need to print this email?

From: Jenkins Gareth GI
Sent: 24 June 2013 12:20
To: Newsome Pete
Cc: Davidson James
Subject: RE: SR005 Spot Review

Pete,

The email from Ian Henderson relates to how Cash Rems are processed and whether a Branch is configured to send surplus cash back by Special Delivery or it is collected by a VAN. This configuration is controlled by REF Data and is changed as a standard Ref Data update of non-core links by POL.

This is nothing to do with amending BRDB.

Hope that helps – and hopefully P&BA give a similar response!

I'm in Chesterfield at the moment, but will be heading back south soon.

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Business Applications Architect
Post Office Account

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Please consider the environment - do you really need to print this email?

From: Newsome Pete
Sent: 24 June 2013 12:12
To: Jenkins Gareth GI
Cc: Davidson James
Subject: FW: SR005 Spot Review

Gareth

Simon may need answers to these questions. So far he is going to send to P&BA to ask for answers first.

Regards

Pete

Pete Newsome
Business Change Manager
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Please consider the environment - do you really need to print this email?

From: Simon Baker GRO
Sent: 24 June 2013 11:53
To: Newsome Pete
Subject: Fw: SR005 Spot Review

From: Ian Henderson GRO
Sent: Monday, June 24, 2013 10:10 AM
To: Steve Allchorn
Cc: Susan Crichton; Lesley J Sewell; Alwen Lyons; [rosie.gaisford](#) GRO <[rosie.gaisford](#) GRO>; Simon Baker; 'Ron Warmington' GRO
Subject: RE: SR005 Spot Review

Steve

I've gone through all of these documents.

I note that the key message in your response is as follows:

"The POL Bracknell Team had no access to the live system therefore could not conduct any of these transactions."

However, the previously supplied emails appear to suggest that the Bracknell team could process, possibly on an overnight basis, transactions on the live system.

Please see the following extracted quotes from the emails previously supplied:

"Although it is rarely done it is possible to journal from branch cash accounts. There are possible P&BA concerns about how this would be perceived and how disputes would be resolved."

"Can you permanently disable the ACC for Forsinard PO 2528401 with immediate effect please?
I visited this branch yesterday and have sent money back for which the value of £5550 is still sitting in the suspense account."

"This branch does not have CViT transportation and despatch rem pouches via shared service only and this was the cause of their previous TC's being issued which then resulted in a special audit being undertaken"

"Apologies all round. This was originally fastracked to the incorrect FAD code.
This will be done overnight and the Branch should be able to scan Special Delivery barcodes tomorrow."

"Howard - can you remove the non-core links for Parcelforce services from this branch asap please.)
Giro deposits/withdrawals are a little different - the Partner screen contains these because I believe a couple of the Partner branches do offer these services to specific business customers so we were asked to put these on.
Unfortunately it can't be varied for individual branches - all Partners see the same screens."

At the moment your response is inconsistent with what is being said in emails sent between Bracknell team members.

Can you look into this urgently and address this apparent inconsistency in an updated response?

I will also look again at the email data and see if anything else clarifies the issue

Many thanks

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

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From: Steve Allchorn

GRO

Sent: 21 June 2013 15:40

To: Ron Warmington

GRO

Ian Henderson

GRO

Ron Warmington

GRO

Cc: Susan Crichton; Lesley J Sewell; Alwen Lyons; [rosie.gaisford@](mailto:rosie.gaisford@advancedforensics.com)

GRO

Simon Baker

Subject: SR005 Spot Review

Ron/Ian

As discussed during our conference call this morning, attached is a re-worked response to Spot Review 5 and supporting Fujitsu security and controls documentation.

Although probably of limited value, also attached is the Horizon test plan from 2008 - providing some relevance as what projects were in the test space during 2008 - and an example test plan and report document (MoneyGram, 2006).

Regards

Steve Allchorn | IT & Change Lead CPMO Manager



2nd Flr, Central Wing, 148 Old Street, LONDON, EC1V 9HQ



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Postline:

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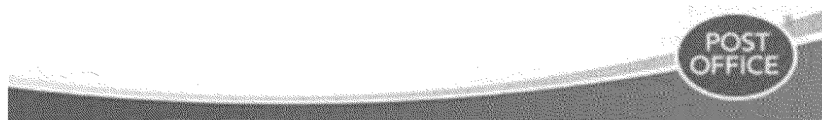
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