

Message

From: Kerry F Moodie [GRO]
Sent: 09/01/2017 17:31:13
To: Mark Underwood [GRO]; Parsons, Andrew [/o=Exchange-Org/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ad9ed344815e47e4aaa3c0e7e1740919-Andrew Pars]; Loraine, Paul [/o=Exchange-Org/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=055399b5033149c9a2206b4e5e402fc0-Loraine, Pa]; Rodric Williams [GRO]
CC: Matthews, Gavin [/o=Exchange-Org/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=24fec6fc4253431abbf6ce6acbbf5be7-Gavin Matth]
Subject: RE: CCRC - draft email to FJ [BD-4A.FID26896945]
Attachments: FOI201610261009 A N Obody FOIA Response 31 10 16.docx; FOI201612060820 Tim McCormack FOIA Response 06 01 17.docx; Freedom of Information request - Known Errors Log/List; FOI201612201017 Tim McCormack FOIA Response Draft v3 05 01 17.docx; Freedom of Information request - In the spirit of Xmas; Freedom of Information request - Horizon Patches; FOI201604010946 Tim McCormack FOIA Response 29 04 16.docx; FW: Known Errors in Horizon; Freedom of Information request - Horizon Error Log; RE: URGENT - FOI201612201017 - Freedom of Information Request - System Update for Horizon as at January 2016

Hi All,

Please find the requests attached - FOI201612201017 is still live and due on 20 January, the current drafted response is attached.

We are waiting for feedback from IT, can you let me know who will be handling the management of the response? I have attached the position so far with the remainder of the search regarding the unanswered question in the draft.

Regards,



Kerry Moodie
Information Rights Manager

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Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

GRO

From: Mark Underwood [GRO]
Sent: 09 January 2017 16:57
To: Parsons, Andrew; Loraine, Paul; Rodric Williams
Cc: Matthews, Gavin; Kerry F Moodie
Subject: RE: CCRC - draft email to FJ [BD-4A.FID26896945]

Thanks Andy – that is fine by me.

Kerry – can you pull together all the live and historic FOI requests (together with our responses) that relate to what is being referred to as the “Known Errors Log”. As per the below, they appear to be being driven by the Group Litigation.

Andy & Paul – If you could still provide us with the answers provided to date by Pete N, that would be useful. Further, do you want us to progress the live FOI requests that relate to the KEL, or will this now be passed to BD?

Many thanks

Mark

From: Parsons, Andrew [mailto:] GRO
Sent: 09 January 2017 16:47
To: Mark Underwood [] Loraine, Paul; Rodric Williams
Cc: Matthews, Gavin
Subject: RE: CCRC - draft email to FJ [BD-4A.FID26896945]

Paul's email is connected with a question from the CCRC. Freeths have also asked for the KEL but we have refused to disclose it so far.

I think we need to pull all these enquiries under one roof otherwise we might be asking the same questions of FJ. Also, given the need to preserve privilege, I think this should be led by the lawyers.

Can I propose that Paul takes the lead, coordinates input from POL IT and FJ, gathers all the necessary info into one place and then disseminates the answers as needed?

Mark / Rodric – do you agree?

A

Andrew Parsons
Partner
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From: Mark Underwood [] GRO
Sent: 09 January 2017 16:07
To: Loraine, Paul; Rodric Williams
Cc: Parsons, Andrew; Matthews, Gavin
Subject: RE: CCRC - draft email to FJ

Hi Paul & Rod,

Is this as a result of an FOI request or to do with the Group Litigation? If the latter, we have also had a FOI request come in, that I have been trying to, get to the bottom of (see attached).

As such, could I see the info provided to date on this by Pete Newsome?

Many thanks

Mark

From: Loraine, Paul [mailto:] GRO
Sent: 09 January 2017 10:56
To: Rodric Williams
Cc: Parsons, Andrew; Mark Underwood [] Matthews, Gavin
Subject: CCRC - draft email to FJ

Rod

As discussed, here is a draft email to go to Fujitsu setting out the CCRC's queries on the KEL.

I don't know when is the appropriate time to send it given the ongoing discussions with FJ of ways of working – please can you let me know when it has gone to FJ or, alternatively, if and when you want me to send it.

My previous correspondence with FJ on this point has been with Pete Newsome.

Many thanks

Paul

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Dear Pete

Following on from the helpful information you provided previously on the KEL, the CCRC have asked some follow-up questions which I have set out below.

- How far back does the available KEL go?
- How easy is it to search? For example, is it searchable by branch, by area or by date parameters?
- Is it searchable by issue? We have already explained to the CCRC that most of the entries are not connected to branch accounting. Is it possible to say how many entries are related to branch accounting?
- What is the retention policy that's applied to the KEL?

Would you be able to provide answers to these questions please? Thanks again for all your help on this.

Kind regards

Paul Loraine
Associate
Bond Dickinson LLP

Bond Dickinson

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