

Message

From: Ron Warmington - 2nd Sight [GRO]
on behalf of Ron Warmington - 2nd Sight [GRO]
Sent: 07/10/2013 08:44:10
To: Paula Vennells [GRO]
Subject: Re: Investigation and Mediation

OK. That's what we'll do then. Thanks and regards. Ron.

Sent from my iPhone

On 7 Oct 2013, at 09:36, Paula Vennells [GRO] wrote:

Dear Ron

Thank you for this.

There is much to do to make sure we learn all the lessons and I was reassured that, as you say, Angela and her team are making good progress. The Swansea trip was definitely worthwhile.

Thank you for your offer of a regular update. I would prefer that you call me any time you need to, and vice versa. The team are now well engaged and I would like them to continue their leadership of the work.

Kind regards
Paula

From: Ron Warmington [GRO]
Sent: 04 October 2013 09:51
To: Paula Vennells
Cc: irh@ [GRO]
Subject: PRINTED Investigation and Mediation
Sensitivity: Confidential

Paula:

Our telephone conversation was not only reassuring but also very constructive. Would you like to set up a regular short update telephone call... perhaps every two weeks... with Ian and myself? We would also be delighted to come up to Old Street if and when you'd like face-to-face meetings.

I do hope you are finding the Swansea trip helpful.

Very best regards,

Ron

From: Ron Warmington [GRO]
Sent: Wednesday, October 02, 2013 9:56 PM
To: 'Paula Vennells'
Cc: 'Angela Van-Den-Bogerd'; 'irh@ [GRO]
Subject: RE: Example Applications
Sensitivity: Confidential

Paula: I'm so pleased you found all that helpful. Though by now you must be exhausted and your email is therefore even more appreciated. I'm sure you'll have a great day tomorrow with Angela and her team and Ian and I are both available at any time if you need to speak.

Very best regards, Ron

From: Paula Vennells [GRO]
Sent: Wednesday, October 02, 2013 9:31 PM
To: Ron Warmington
Cc: Angela Van-Den-Bogerd
Subject: Re: Example Applications
Sensitivity: Confidential

Dear Ron,

it was good to talk to you earlier. Thank you for being available.

I have just read through the attachments. Apart from finding them very disturbing (I defy anyone not to), I am now even better better informed. The form you have devised is very helpful as it removes some of the emotion and highlights very clearly areas we need to address as well as investigate for the mediation process, which I hope will bring closure for some of these people.

I'm really looking forward to seeing Angela and her team tomorrow.

As I said when we spoke, I take this very seriously as I hope my trip to Swansea demonstrates. Angela is doing a seriously good job, and I know you think so too. Both of you have my full support and you must not hesitate to get in touch if needed.

Kind regards,
Paula

Sent from my iPad

On 2 Oct 2013, at 16:04, "Ron Warmington" <[GRO]> wrote:

Paula:

As promised in today's call, here are eight examples of the incoming Applications. I've selected those that are more clearly expressed than most of the others that we've been receiving. I'd have also sent Case M041 but it hasn't been scanned yet.

I'm also enclosing a spreadsheet that shows which 'Thematic Issues' each Applicant has reported to us. It's probably not worth you looking at that before your meeting with Angela and her team tomorrow but, in case you do, you only need to look at Rows 55 to 97 (those are the Mediation Applications). The rows above that relate to the MP-sourced cases and those that came in from the JFSA. In some cases the Mediation Applicants were already on the spreadsheet so are cross-referenced to their earlier appearance. Where there are more 'Thematic Issues' marked on an MP-sourced case than on that same case's Mediation Application that's because we know more about the case than has as yet been revealed in the Mediation Application.

Best regards,

Ron Warmington CFE, FCA

Director

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<M001_APP.pdf>

<M004_APP.pdf>

<M014_APP.pdf>

<M018_APP.pdf>

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<M030_APP.pdf>

<M031_APP.pdf>

<Thematic Issues V13.xlsx>

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