

Message

From: Alwen Lyons [GRO]
on behalf of Alwen Lyons <[GRO]>
Sent: 31/07/2017 20:46:49
To: Tim.Parker@ [GRO]; kenmccall1@ [GRO]; carla@ [GRO] Tim Franklin [GRO];
virginia.holmes.t21 [GRO]; richard.callard [GRO]
CC: Paula Vennells [GRO]; Alisdair Cameron [GRO] Mark R
Davies [GRO]; Alwen Lyons [GRO]; Jane MacLeod
[GRO]
Subject: Note for the Board - possible FT article

Dear All
Please find attached a message from Mark.

Thanks
Alwen

> Dear All
> Paula has asked me to update you on the following media issue.
>
> We have been contacted today by the Financial Times requesting information and comment on the legal
case being brought against us in relation to long-standing claims around branch losses.
>
> We believe the issue has been highlighted to the paper by the law firm representing those taking
forward the Group Litigation Order.
>
> We have confirmed that we are defending the case and made clear we welcome the opportunity to do so in
the courts. We have highlighted how many people - 500,000 - have used the Horizon system since its
introduction, and the number of transactions it handles. We are not commenting further.
>
> The paper is likely to feature allegations against us and details of the claims. We expect some will be
based on long standing allegations: others may be new to us. We will of course assess the article very
carefully.
>
> Please don't hesitate to contact me if you would like more details.
>
> Mark Davies
> Group Communications, Brand and Corporate Affairs Director
> Post Office Ltd

GRO