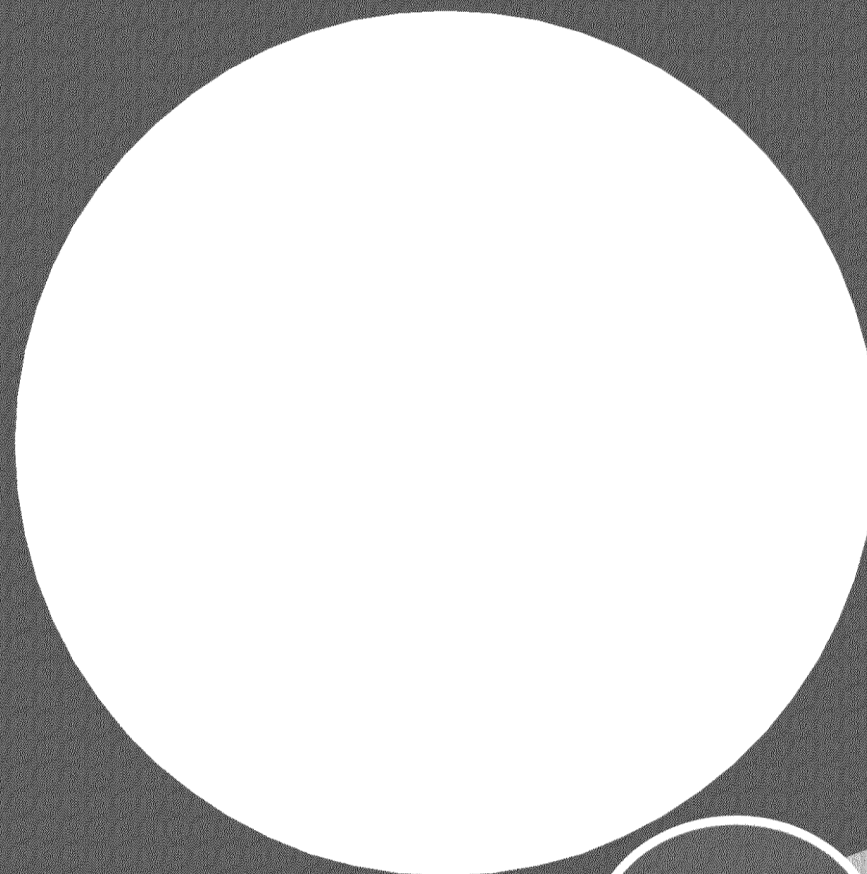




Grapevine Analysis and Support Team



Team Overview - Contents



1. Who are we and What do we do?
2. Purpose of today
3. Investigator's Role
4. Financial Investigators Role



Who we are



The team are made up of 10 people inc team leader. Previously the individuals worked on their specific product area, this sometimes prevented visibility of the full picture, so going forward we will focus on specific theft and fraud indicators to see the bigger picture.

We are now split into 3 Regions plus Northern Ireland, mirroring the Security Operations – South, Midlands and North regions. 3 People per Region, monitoring approx 1200 – 1300 offices each

South	Adam Torincsi, Andy Baker, Caroline Bramley
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Midlands	Richard Marples, Gill Handbury, Ian Crookes
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North	Sandra Daykin, Mark Frost, Eleanor Kimberley
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N Ireland	Colette McAteer
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Colette will also be responsible for identifying and escalating issues with McColl branches.



Data reviewed going forward



- Cash
- Cash/cheque adjustments
- Postmasters own cheques
- Rota Checks
- Green Giros
- Scratch cards
- Rolling Losses
- Spoilt/Rejected labels
- Stock adjustments
- Unaccounted transfers
- Suspense account
- Supression
- Rems not booked into outreach branches
- Remuneration fraud
- All reversals and specifically Rem & cheque reversals
- And more.....



Purpose of today



Today's purpose is to build links with all of you in FSC, so that you know who to come to:

- Tell us about any suspicious activity.
- If you have to issue TC's on a regular basis to the same branch
- If you have to constantly ring a branch about the same query

This will help us to work together to minimise Fraud.

If you have concerns about an office please let us know so that we can either raise an audit or a case.



Feedback



Oakham
Saltwell Road
Hamilton



What happens next



Welcome to Chris Knight
Investigator, Dave Posnett and
Helen Dickinson Financial
Investigators.



Questions



Any Questions?





Thank you

