
From: Christopher G Knight [GRO]
Sent: Tue 08/10/2013 4:25:15 PM (UTC)
To: Rob King [GRO]; Dave Posnett [GRO]
Cc: Andy Hayward [GRO]
Subject: RE: PCI Audit
Attachment: Security Investigations Data Handling Process v1 0.doc

Rob / Dave,

I have attached the ARQ process written by Moyn. The PCI audit in the main was dealing with the storage of Credit Card information. We explained from the beginning we rarely had that info in our data.

The concerns focused on the data / discs, how they are distributed, where they are stored and when / how they are destroyed. A robust audit trail.

The audit was conducted in Bolton. I do not know the results.

I don't recall anything about Investigators requesting discs for other people. As I say my involvement was merely to add the Investigator's use of ARQ discs.

Regards,

Christopher Knight | Security Manager

Room GO7, Future Walk, 1 West Bars, Chesterfield S49 1PF

[GRO] Postline [GRO]
[GRO] Mobex [GRO]
christopher.g.knight [GRO]



From: Rob King
Sent: 08 October 2013 10:18
To: Christopher G Knight
Subject: FW: PCI Audit

Hello Chris,
Can you shed some light on this please

Thanks

Rob

From: Andrew Wise
Sent: 08 October 2013 10:17
To: Rob King
Cc: Jayne Bradbury; Andy Hayward; Dave Posnett; Elaine Spencer; Helen Dickinson; Andrew Daley; Christopher G Knight
Subject: RE: PCI Audit

Hi Rob,

It was Chris Knight and Dave Pardoe who was involved on the day of the audit not myself so I am not sure what was discussed and I have not seen any process come from this.

Regards
Andrew

Andrew Wise | Security Manager



4th Floor, 120 Bark St, Bolton, BL1 2AX



GRO



andrew.wise@GRO



[Post Office stories](#)



[@postofficenews](#)



From: Rob King
Sent: 08 October 2013 10:05
To: Andrew Wise
Cc: Jayne Bradbury; Andy Hayward; Dave Posnett; Elaine Spencer; Helen Dickinson; Andrew Daley
Subject: FW: PCI Audit

Andrew,

To avoid confusion, and to seek clarification, could you advise what was agreed at the recent PCI audit and is there a memo or guide outlining who should be doing what ie Case File management/Security Managers. I understand a date has been set for the Case file management workshop; any ambiguity in respect of this or other issues can be sorted then.

Regards

Rob

From: Dave Z Wood
Sent: 07 October 2013 19:03
To: Dave Posnett; Post Office Security; Rob King; Dave Pardoe; Mark Dinsdale
Cc: Jayne Bradbury; Elaine Spencer
Subject: RE: PCI Audit

Dave, in the absence of Dave P, I will chase as not exactly sure of the answer myself.

Regards

Dave Wood | Senior Security Programme Manager



Grapevine, Bradford



GRO

Mobex:

GRO



dave.z.wood

GRO



Post Office stories



@postofficenews

POST
OFFICE

From: Dave Posnett

Sent: 07 October 2013 18:26

To: Post Office Security; Rob King; Dave Pardoe; Dave Z Wood; Mark Dinsdale

Subject: FW: PCI Audit

All,

As per previous email.

Regards,

Dave Posnett | Accredited Financial Investigator

Security Team, 2nd Floor Banner Wing, 148 Old St, London, EC1V 9HQ

GRO

Postline

GRO

GRO

Mobex

GRO

dave.posnett

GRO

dave.posnett

POST
OFFICE

From: Dave Posnett

Sent: 26 September 2013 11:37

To: 'Rob King' GRO; Dave Pardoe GRO

Cc: Andy Hayward GRO

Subject: PCI Audit

Rob/Dave,

I believe the PCI audit was conducted recently and one possibility moving forwards is that any external requests for Fujitsu data must come through an Investigator ... and the Investigator engages with the requestor, assesses the request, submits the request, receives the data, supplies it to the requestor, etc..

Not sure if I'm getting the wrong end of the stick here, but if this is the case then I must say I do not agree with it. Whilst it may provide a better audit trail and probity for PCI purposes, I really don't think Investigators should be embroiled in this process ... it will create more work (especially in view of unfilled vacancies), isn't part of their usual remit and is/has traditionally been a Casework Team responsibility. Unless things have changed, the Casework Team also manage the Fujitsu contract and relationship within Security (i.e. we have a quota of data requests per year, a quota of witness statements, and a quota of court attendance). It seems like an additional middle-man approach may be being considered here.

For info, I get still requests from LEAs and others (as do probably others in the team) and supply them with the associated contacts in Casework and indicate they should submit a DPA request.

Apologies if I'm wrong in my understanding, but I wanted to raise my views before anything was set in stone.

Regards,

Dave Posnett | Accredited Financial Investigator

Security Team, 2nd Floor Banner Wing, 148 Old St, London, EC1V 9HQ

GRO	Postline	GRO
dave.posnett	Mobex:	GRO
dave.posnett	GRO	

