

Robert Daily
Investigation Manager
Northern Team (Glasgow)

I would like to be considered for the post of Investigation Manager in Glasgow a role I have held for the last eight months. During this time I have built up my experience within the Investigation Team, initially through pre course work studying the twelve Security Foundation Programme modules then attending weeks one to four of the Introduction to Investigation workshop that incorporated

- P.A.C.E. Codes of Practice
- Theft Act
- Search Training
- Suspect Offender Interviews
- Cognitive witness interviews
- Witness statements
- RIPA
- IIMARC
- NPA

I am due to attend weeks five and six of the workshop in June. I have gained a wealth of experience being hands on over the past few months and have on several occasions been successful in gaining admissions of dishonesty from suspect offenders. I have worked on a varied type of case, DMB shortages, audit shortages in Multiples and sub offices, pension and allowance overclaims and Cash Centre enquiries carrying out various tasks including, conducting and assisting in suspect offender interviews, second interviews, witness statements from external customers, statement taking, including prosecution work and meeting with the Procurator Fiscal, house and vehicle searches, and liaison with the DWP and Trading Standards. I have prepared and set up files, undertaken analytical analysis, tape transcribing, report writing, case preparation and the closure of cases. I have found my period in the role extremely enjoyable, stimulating and challenging through the variation of the tasks and the responsibility involved. I have a logical approach to work and an inquiring and analytical mind, meaning that I have a natural inclination to look at the detail as well as the bigger picture, drawing conclusions and judgements from the facts rather than from perceptions and assumptions. I am a self motivated, flexible individual, who constantly strives to improve and maintain professional work practice with excellent listening,

communication and interpersonal skills which I utilise within my working day. I am an enthusiastic and committed member of the Northern Investigation team who over this time has established a good rapport with my colleagues, and individuals within the wider community. I am willing to take on any task and keen to learn new skills and challenges. I will take on board advice given to me, however I am not afraid to make my own decisions and will put my point of view across in the decision making process.