From: Rod Ismay GRO

Sent: Wed 28/01/2015 6:03:47 PM (UTC)

To: Parsons, Andrew GRO

Subject: FW: Suspense Account [BD-4A.FID20472253]

Attachment: _DOC_30099979(1)_Suspense Account II - v4 RI.docx

Andy – further to our call this afternoon I have made the following further changes:

- Updated the "top ten" examples
- Added an Appendix A re banking. This is partly as additional detail for this paper and partly to be cross referenced as a response to misunderstandings in Second Sight's Second Report
- Deleted repetitions
- Moved the second example (from the old draft) into the "top ten". Ie. moving the extra explanation on ATM retracts

I am afraid my formatting has gone awry in some of it. I can't work out how to sort out indents.

Thanks, Rod

Rod Ismay I Head of Finance Service Centre

2nd Floor West Block, No. 1 Future Walk, West Bars, Chesterfield, S49 1PF GRO | Email rod ismay GRO Post Office Finance – 2014 Winners Public & Voluntary Sector

Best Finance Team 2014 Best Annual Report & Accounts





From: Rod Ismay

Sent: 28 January 2015 14:36 **To:** 'Parsons, Andrew'

Subject: RE: Suspense Account [BD-4A.FID20472253]

Andy – please find attached my latest draft. Towards the end of it I have put some hashtags and explained that I am continuing to rationalise the duplicate explanations of personal banking and to align with notes on banking in the paper of responses to Second Sights Second Report.

However, I hope that the narrative up to that point gives you a good steer on where I am going in order that we can discuss next steps on that.

There are (as marked) a few enquiries I am still making too. But I hope that this now gives a firmer basis for review and discussion.

Thanks, Rod

Rod Ismay I Head of Finance Service Centre



From: Parsons, Andrew GRO

Sent: 22 January 2015 12:18

To: Rod Ismay; Angela Van-Den-Bogerd

Cc: Loraine, Paul GRO
Subject: Suspense Account [BD-4A.FID20472253]

Rod, Angela

Attached is our first stab at trying to explain the operation of the Suspense Account.

All comments welcomed. Kind regards Andy

Andrew Parsons

Managing Associate

Bond Dickinson

Mobile: Fax: GRO

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