
From: ian@ [GRO]
Sent: Tue 21/07/2015 11:32:29 AM (UTC)
To: NBSCEnquiries [GRO]
Cc: Paula Vennells [GRO]; Kevin
Gilliland [GRO]
george.thomson [GRO] Sharon
Merryweather [GRO]
Subject: Transaction Correction

Morning

This is the third email I have had to send to plead for an answer to yet another 'Horizon' failure.

I realise that you will not acknowledge proven 'Horizon' errors due to forthcoming tribunals/Court cases and press interest.

However I have again highlighted an error which causes misbalancing and losses to the meagre Subpostmaster a situation which really ought to be made public, but as I know your heavy handed tactics prevent anyone from following this path.

Please don't bother sending my 'Contracts Manager' again to put the frighteners on.

Ian D Straughan

FAD: 186405X

By copy of this email would George Thompson extract his digit and have this sorry situation public.

Marton Post Office 6-8 Preston New Road BLACKPOOL Lancashire FY4 4HQ

Tel: [GRO]
Fax: [GRO]

ian@ [GRO]

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-----Original Message-----

From: ian@ [GRO]
Date: 03/07/2015 11:11:28
To: NBSC
Cc: paul.x.williams [GRO]; hew.williams [GRO]
Subject: Transaction Correction

Morning

Again I report an anomaly with 'Horizon on-line'

A Transaction Correction pending appears to have been settled to cash as if by magic !

Reference E600018816712542015

Please investigate and report back as a matter of urgency

Regards

Ian D Straughan

FAD: 186405X

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Tel: **GRO**
Fax:

ian@ **GRO**

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