

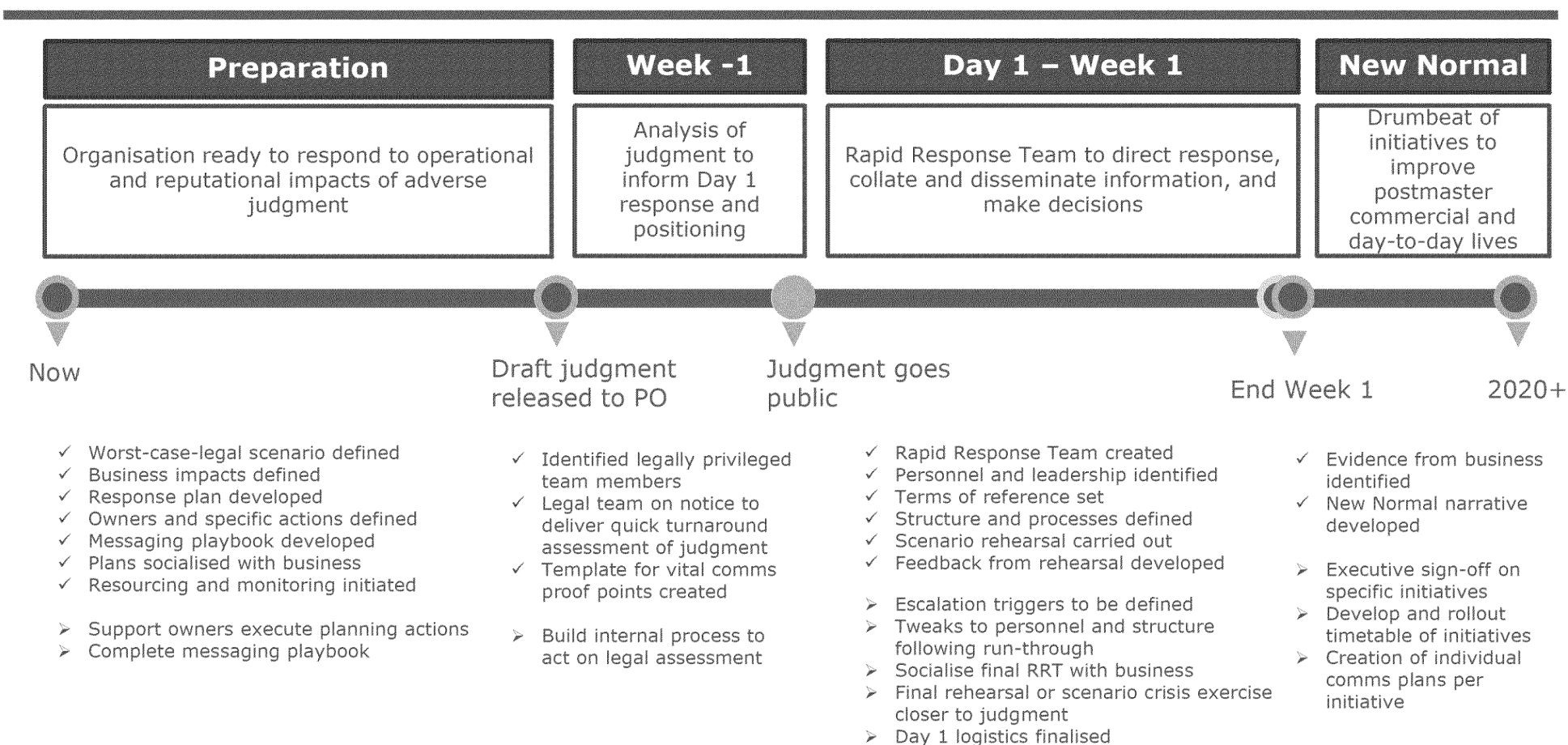


Horizon Issues Response Plan – GE Walkthrough

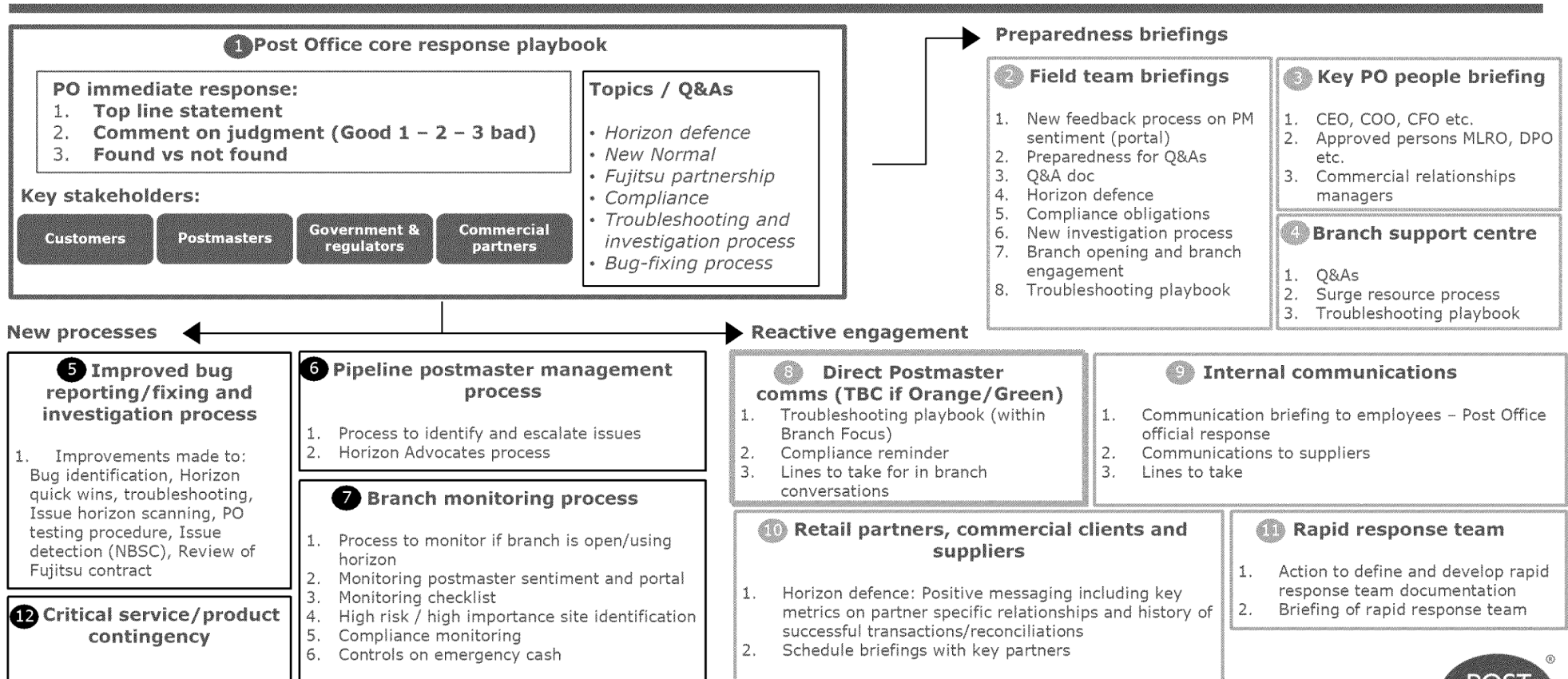
29th August 2019

Angela Van Den Bogerd, Mark Underwood

Timeline



Preparation



3

Key: Green & black sections pre-judgment focused.
Orange section is Day 1 response activities

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Week -1

Legal Assessment of Judgment

- WBD provide a summary of the Judgment within 48 hours of it being provided in draft. Technical and operational issues and implications considered
- Counsel's input is sought to advise Post Office on how the Judgment affects the rest of the litigation
- 2 members as minimum of WBD GLO Support team will have deeply read the Judgment and will be on point to answer questions as needed in relation to any operational change

Response Plan Assessment

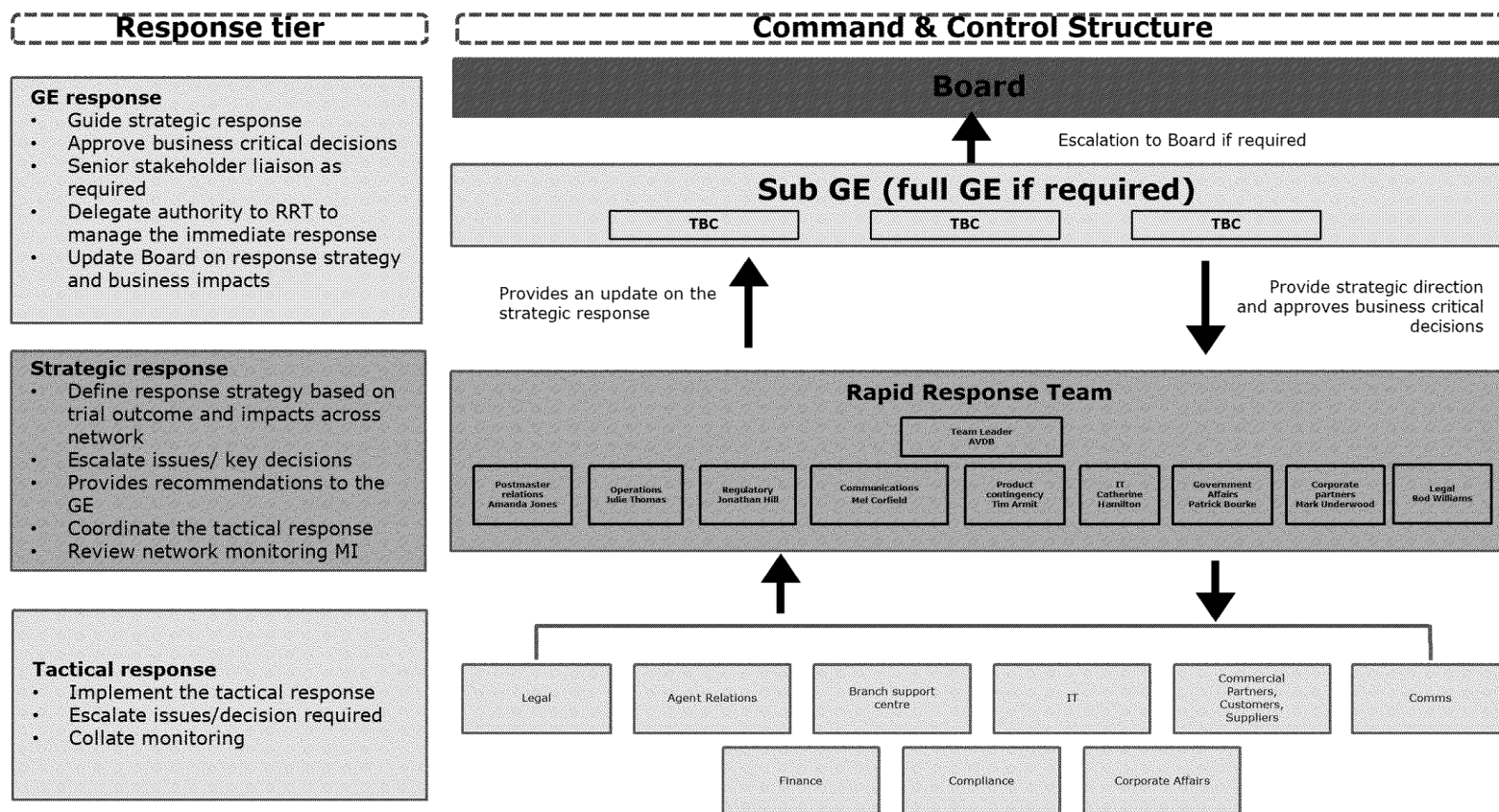
- Response Plan is reviewed against Judgment to identify any gaps; mitigations are scoped. Due to embargo this cannot go beyond Judgment Embargoed list of PO people

Operational Considerations

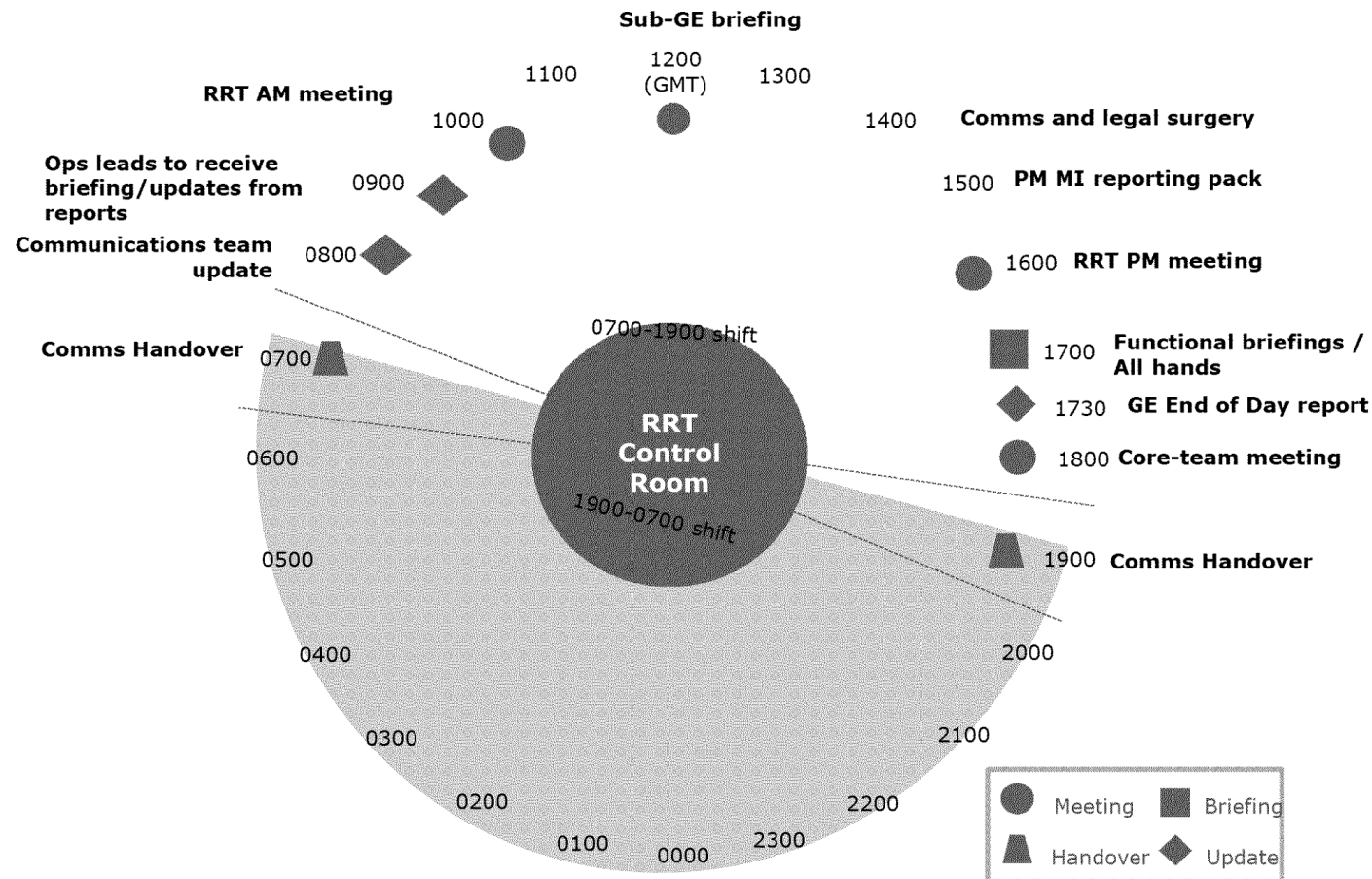
- Comms Plan – dates are confirmed. Invitations sent out
- Non-essential BAU activities are paused for Week 1 – focus on week 1 response plan activity



Rapid Response Team Structure



RRT Meeting Rhythm



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Thank you