

From: Mark R Davies[GRO]
Sent: Tue 23/06/2015 3:35:43 PM (UTC)
To: Martin George[GRO]; Mark Siviter[GRO]; Peter Markey[GRO]; Geoff Smyth[GRO]; Christian Muir[GRO]; Nicholas Kennett[GRO]; Henk Van Hulle[GRO]; Paul M Brown[GRO]; Mark Ellis[GRO]; Kevin Gilliland[GRO]; Alan Taylor1[GRO]; Alana Renner[GRO]; Jane Hill[GRO]; Mike Granville[GRO]
Cc: Melanie Corfield[GRO]; Patrick Bourke[GRO]; Carmel McCarthy[GRO]
Subject: Panorama and Horizon
Attachment: Panorama_note.docx

Dear all

As I think most of you are aware, the BBC is planning a programme on Horizon on Monday, alongside a debate in the House of Commons. This will feature damaging and untrue allegations about our conduct as a business.

The team is seeking to ensure that colleagues have materials in order to be able to brief key stakeholders ahead of the programme. I have alerted RMG and Bank of Ireland via my opposite numbers but clearly you may also wish to ensure your key contacts are aware in advance of the programme.

I therefore attach a note which could be used as an email or speaking note.

On Thursday I plan to send a note to the GE, ET and SLT which will include an update, our rebuttal statement to the BBC and a broader background note on this issue. We will be providing a script/lines to take for all customer and postmaster facing colleagues.

I hope this is helpful. If you have further questions, please do let me know.

Best wishes,

Mark



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