

From: Louise Chatfield[GRO]
Sent: Thur 17/09/2015 10:20:22 AM (UTC)
To: Martine Munby[GRO]
Subject: FW: in the loop - our response to BBC Panorama

From: Communications Team
Sent: 17 September 2015 11:05
To: Communications Team
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Mark Davies
Communications &
Corporate Affairs
Director

Hello

You will recall that in August, the BBC broadcast a Panorama programme in which very serious allegations were made about the actions of the Post Office.

In short, it was alleged that some postmasters were prosecuted over losses in branch when in fact there was no evidence to support such action. The suggestion was that the losses were caused by flaws in the Horizon system (despite the absence of any evidence to support this allegation in the cases referred to).

We made clear at the time that these allegations were not true and that the programme was highly misleading. We also had some grave concerns about the way in which the programme was prepared and whether our position was properly reflected given the BBC's duty to ensure coverage is fair and balanced.

I wanted to let you know that this week we have submitted a formal complaint to the BBC about the Panorama programme. This followed a meeting I held with the BBC's director of news and current affairs and the editor of the Panorama programme.

Please let your teams know about this: it is important that colleagues across the business are aware that we are highly active in seeking to defend the business' reputation in the face of these unsubstantiated allegations.

I will of course keep you updated and as ever don't hesitate to drop me a line with any questions or comments.

M. Davies