



Law . Tax

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9 December 2014

By Fax -

BBC Programme Legal Advice
British Broadcasting Corporation
Room WC 2251
White City
London
W12 7TS

**URGENT
NOT FOR BROADCAST**

Your ref
Our ref SCB/SCB/MIT/111850.00038

Dear Sirs

Post Office Limited

We refer to our earlier letter of today's date.

We have since seen a broadcast on the BBC News at One, which included footage of your correspondent, Matt Prodger. This broadcast did not make any reference to the context of the complaints with regard to the Horizon system, as explained in our letter and as also made clear by Mark Davies on the Today programme. As we stated in our earlier letter, any reference to the Horizon system clearly needs to be seen in the context of some 6 million different transactions conducted through the system every day and the tens of thousands of people in the different subpostoffices who carry on their business using the system with no difficulty. Rather the contrary, Mr Prodger referred to there being one computer system "in every Post Office" and said that "Not every Post Office has reported problems with its computer system". He also stated that "there is little evidence that customers have been short-changed". In fact a tiny percentage of Post Offices have reported problems and there is no evidence of any negative impact on consumers. Please ensure that any further broadcasts in relation to this matter do not include such serious inaccuracies and do not misrepresent the position in these significant ways.

All of our client's rights remain reserved.

Yours faithfully


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