
From: Mike Granville[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MIKE.GRANVILLEF9CC547D-14F1-4BFB-AE89-5C28E92235C3]
Sent: Wed 02/02/2011 11:00:51 AM (UTC)
To: Kevin Gilliland[**GRO**]; Angela Van-Den-Bogerd[**GRO**];
[**GRO**]; Paula Vennells[**GRO**]; Mike Young[**GRO**]; Mike Moores[**GRO**]; Susan Crichton[**GRO**]; Rod Ismay[**GRO**]; Alana Renner[**GRO**]
Subject: FW: NFSP line on Horizon

For information re the prospective BBC programme on Horizon. Please see below the position that the NFSP are taking – which is supportive.

Thanks

Mike

Mike Granville

Head of Regulation Strategy

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 **Postline:** **GRO**

  **GRO**

From: David Simpson
Sent: 02 February 2011 10:18
To: Mike Granville
Subject: FW: NFSP line on Horizon

From: Paul Hook **GRO**
Sent: 01 February 2011 11:39
To: David Simpson
Subject: NFSP line on Horizon

Hi David

As just discussed, please see below the line we have reissued on the Horizon queries from the BBC. I'll talk to George once he's back about our issuing an updated statement later in the week, in response to the BBC's ongoing requests for a further NFSP response to some of their specific claims.

Speak soon!

Paul

We have complete confidence in the Horizon system, which carries out hundreds of millions of transactions every week at 12,000 Post Office outlets across the country. The NFSP has seen no evidence to suggest that Horizon has been at fault – we believe it to be robust, as does Post Office Ltd, with whom we have regular discussions on the system.

Paul Hook

Director of Policy and Communications

National Federation of SubPostmasters

GRO

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