
From: Mark R Davies [GRO]
Sent: Fri 07/08/2015 9:35:31 AM (UTC)
To: Melanie Corfield [GRO]
Subject: Fwd: Panorama

Have I misread this or is this a ridiculous email?

Mark Davies
Communications and Corporate Affairs Director
Post Office Ltd

Mobile: [GRO]

Begin forwarded message:

From: Carter Simon [GRO]
Date: 7 August 2015 10:31:34 BST
To: Mark R Davies [GRO]
Cc: Melanie Corfield [GRO], Millen James [GRO]
Subject: RE: Panorama

Mark,

As we have agreed with Mel, Fujitsu is NOT planning a separate response, but as always, we are happy to support & contribute to the Post Office's rebuttal, and will refer any enquiries we receive following the broadcast to your Press Office.

In terms of the whistle-blower, I guess my candid response is that we will need to see/hear what they say, and then decide whether a response is required. However, we are NOT planning on the need for a response - and to be clear - if we did feel the need having seen/heard it, we would discuss that with Mel first.

I am very happy to join a call, or leave it to Mel/my team - we are confident in how all parties have acted in this situation, but these are some of the challenges that we have to face as major brands - it was the same when I was doing your job, as I am sure it is for you today!

Simon

-----Original Message-----

From: Mark R Davies [mailto:[GRO]]
Sent: 07 August 2015 08:49
To: Carter Simon [GRO], Millen James [GRO]
Cc: Melanie Corfield [GRO]
Subject: Panorama

Simon, James.

As you will know Panorama is planning a programme on the Post Office and the Horizon computer system on August 17. We have issued a very strong rebuttal and statement.

I understand that Fujitsu has issued a short line to the programme and I understand why. But as you will know the programme plans to feature a whistleblower who will make allegations which we are unsighted on except in broad terms.

I wanted to get a sense from you as to how you plan to respond: will you put someone up to deal with media generated off the back of a Panorama? I am concerned that however far fetched the allegations they could be regarded as "new" and a detailed rebuttal will be necessary.

Can you let me know your thoughts? We might also look to have a call today or next week?

Best wishes
Mark

Mark Davies
Communications and Corporate Affairs Director Post Office Ltd

Mobile: GRO

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