

1 | IMPACT Programme – What is it and what does it mean for us ?

- 1, 2 | ~~You may have noticed in~~ the latest edition of Business Focus (September) ~~that~~ Alan Barrie provided an update on his executive promise relating to the delivery of major changes to the
- 3, 4 | way our systems ~~help~~support us ~~in managing and transacting our~~ business. His progress update stated that 'branches can expect a rationalisation of accounting systems, including the ultimate removal of the cash account'.
- 5 | The programme of changes that will deliver this ~~executive promise for Alan~~ is IMPACT (IMProved ACcounting). You may have also heard this referred to as the End to End Simplification of Accounts Programme.

So what is the IMPACT Programme ?

- 6 | The Business has had a long-standing desire to improve the end-to-end sales and branch accounting processes and it is also recognised that the Business needs to align to industry standards of accounting.
- The scope of the programme includes
- 7 | 1. Defining-Implementing new business processes in the areas of cash and funds management, branch control, accounting, settlement, reconciliation and debt recovery
- 8, 9 | 2. Improving reference ~~Defining~~ data systems and processes
3. Improving speed and accessibility of management information
- 11, 12 | 4. Re-structuring the systems environment including both the Fujitsu domain (Horizon) and the Post Office Ltd back-end systems Redesigning ~~Changing our systems, both at the counter (Horizon) and in our support functions (Transaction Processing and Finance)~~
- 13 | The programme is planned to be delivered in 3 phases ~~has been structured into three releases, each containing several projects. The exact implementation dates for each of the~~
- 15 | ~~phases are still being negotiated but current working assumptions are: and although the~~
- 16 | precise details remain to be confirmed the contents of each phase ~~which are as follows:~~
- Cash and Funds Management – September 2004
 - Reference Data and Management Information – December 2004
 - Accounting – March 2005

What does this mean for TP ?

- The programme will have impacts on TP in several areas. The main areas of impact are:
- 17 | • Removal of the Cash Account
- 18 | • Introduction of a new SAP accounting system – POL FS (Post Office Ltd Financial System) and parallel running of ledgers with CBDB
- Introduction of new verification processes
- Introduction of Debt Recovery Case Management (functionality of the new POL FS SAP system)
- 19 | • De-commissioning of OPTIP, CBDB and some other smaller systems currently used by TP ~~Teams to use new systems to gain access to required information.~~
- Obviously there will be a need for awareness, training and changes to existing processes to enable us to deal with these major challenges.

Watch this space

- Numerous awareness sessions have been held for managers within TP and Cash Management and several managers have already been involved in inputting to business
- 20 | requirements. Over the next few months ~~it is likely that~~ more involvement will be required from the affected teams. We are also in the process of planning further communication and awareness activities, so watch this space !

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Track Changes

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