
From: Andy Holt[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=ANDY.HOLT1F932521-2F1A-4377-9268-FD0FCF5C7371]
Sent: Thur 23/01/2014 10:26:56 PM (UTC)
To: Angela Van-Den-Bogerd; **GRO**
Subject: Re: CT1415a Mediation: Urgent requests

Angela

These are very technical questions. Who's asking - was it SS? If so they might well understand the answers. Might need a call or at least a bit more context. Expanding the abbreviations won't make it any more understandable.

Happy to discuss

Andy

From: Angela Van-Den-Bogerd
Sent: Thursday, January 23, 2014 10:05 PM
To: Andy Holt
Subject: RE: CT1415a Mediation: Urgent requests

Andy,

This is a bit too technical for me. Are you able to get these answers expanded and without any abbreviations please?

Thanks
Angela

Angela Van Den Bogerd | Head of Partnerships



148 Old Street, LONDON, EC1V 9HQ



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From: Andy Holt
Sent: 23 January 2014 13:13
To: Angela Van-Den-Bogerd
Subject: FW: CT1415a Mediation: Urgent requests

From: Kay Alastair [mailto:] GRO
Sent: 23 January 2014 13:02
To: Andy Holt
Subject: CT1415a Mediation: Urgent requests

Hi Andy

The following details feedback from one of our 'Core' Support Groups . If you require expansion or further discussion via t-con on these updates then please let me .

1. Does Horizon use interleaving of the ADSL line as a default option or is it only used for problem connections? Eg persistent noise on the line.
Lines use interleaving as default, however there will be sites out there that are on fast profiles due to some fault investigation, analysis etc
2. Does Horizon use ARQ (automatic repeat reQuest)
This is an error correction protocol primarily used for live video streaming service, and sits in the transport layer (TCP, UDP etc) which usually is performed by the router, so very unlikely to be used by Horizon.
3. Which method of Error Correction is used, Convolutional Coding or Block Coding or a combination of both?
There are different layers to the service, physical, data link (DSL service) then transport which is the router. ADSL as a technology uses FEC and CRC at the physical and datalink layers.

Regards
ALASTAIR

Alastair Kay

Project Manager
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