

From: Sukhjinder Kaur[CN=Sukhjinder Kaur/OU=e/O=POSTOFFICE]
Sent: Tue 29/06/2004 2:54:08 PM (UTC)
To: Peter G Jones[] GRO
Cc: Linda Austin[] GRO Ray Jackson[] GRO
Subject: Re: S60 Deferred

Peter,

Richard's request to explain the incidents is a request that we are getting from many parties i.e. Tom Fitzgerald, Anne Cruttenden, IRF, John Bruce, Ray Jackson etc. Would it be possible to have an explanation of the incidents, the impact it has on the front line, and when they are proposed to be fixed. This is something that these parties keep asking for and unfortunately I don't have the background to document it all.

If there is anything I can help out with I am happy to do so but I'm afraid I don't have the knowledge to do it.

Kind regards,

Sukhi

Sukhi Kaur
Calthorpe House
First Floor
15-20 Phoenix Place
London
WC1X 0DG

Telephone: [] GRO / Mobex: [] GRO
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----- Forwarded by Sukhjinder Kaur/e/POSTOFFICE on 29/06/2004 14:43 -----

Peter G Jones
29/06/2004 13:48

To: Richard Ashcroft/e/POSTOFFICE
cc: Bethany Newton/e/POSTOFFICE
Hulbert/e/POSTOFFICE@POSTOFFICE, James Brett/e/POSTOFFICE@PC
Bruce/e/POSTOFFICE@POSTOFFICE, Linda Austin/e/POSTOFFICE@PO
Jackson/e/POSTOFFICE@POSTOFFICE, Sukhjinder Kaur/e/POSTOFFICE
Basquille/e/POSTOFFICE@POSTOFFICE
Subject: Re: S60 Deferred

Richard,
Happy to support you in any way we can.

Please can Beth contact Linda ([] GRO) with any of the current S60 incidents she requires further clarifications on either written or walked through.

Regards

Peter

Peter G Jones
POL Release Test Manager
Ground Floor East Block
No1 Future Walk
West Bars
Chesterfield
Derbyshire
S49 1PF

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Richard Ashcroft

29/06/2004 12:57

To: Peter G Jones/e/POSTOFFICE@PC
cc: Linda Austin/e/POSTOFFICE@PC
Brett/e/POSTOFFICE@POSTOFFICE, Ray Jackson/e/POSTOFFICE@PC
Basquille/e/POSTOFFICE@POSTOFFICE, Sukhjinder Kaur/e/POSTOFFICE@PC
Hulbert/e/POSTOFFICE@POSTOFFICE, Bethany Newton/e/POSTOFFICE@PC
Bruce/e/POSTOFFICE@POSTOFFICE
Subject: Re: S60 Deferred

Peter

Next steps:

1. The incidents need to be explained to Beth Newton who manages the Problem Management team.
 2. Beth will log these in a repository such that once services go live the team are able to match any live incidents to these known incidents
 3. Beth will then feed into John Bruce whether the incidents should be fixed in future releases based on any information from live service analysis
- Sound ok?

Regards

Richard Ashcroft
T/ Service Continuity Manager
Post Office Ltd

GRO

Peter G Jones

29/06/2004 08:20

To: Ray Jackson/e/POSTOFFICE@PC
Basquille/e/POSTOFFICE@POSTOFFICE, Sukhjinder Kaur/e/POSTOFFICE@PC
Hulbert/e/POSTOFFICE@POSTOFFICE, Richard Ashcroft/e/POSTOFFICE@PC
cc: Linda Austin/e/POSTOFFICE, Jam
Subject: S60 Deferred

Dear all,

Please find attached the FS incidents being proposed as deferred at S60. Please can you let me know or discuss any further info reqd or next steps.

Regards

Peter

Peter G Jones
POL Release Test Manager
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----- Forwarded by Peter G Jones/e/POSTOFFICE on 29/06/2004 08:16 -----

Richardson Debbie
DB
[GRO]
28/06/2004 18:38

To: "peter.g.jones" [GRO] <p
"linda.austin" [GRO] <
cc: Vaughan Simon < [GRO]
<Adrian.Donnelly [GRO]
Subject: S60 Deferred

Peter - As promised attached is a list of those faults raised during S60 Functional Testing which may have a Business impact and which I have either recommended for deferral or they have been included in the Known Error Log. Please review and let me know if we have your agreement that these can be deferred to a Future Release. Obviously, for those raised in your testing where I have agreed to provide a forecast Release I am pursuing these with development.

Regards

Debbie Richardson <<Outstanding S60 Peaksv0.1.doc>>
Post Office Account

Please note that my e-mail address has changed, effective 1st April 2004.
Please update your address books accordingly.

FUJITSU SERVICES

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