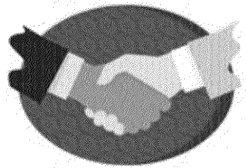


We work in partnership



We place those who work in Post Office branches at the centre of everything we do

We invest time and energy into trusted and valued partnerships

We build lasting relationships with all our partners

We respect and recognise each other's challenges

We enable our Postmasters and DMBs to serve their communities

We are stronger together

We are one team



We collaborate and share freely

We listen to understand and then respond

We celebrate success and say thank you often

We are helpful, friendly and available

We trust and empower everyone to make decisions

We act with integrity and are open and honest

We deliver



We are reliable and always do what we say we will do

We are passionate about the service we provide

We learn from our mistakes

We embrace change and find ways to innovate and improve

We are outcome driven

We work to keep it simple and get stuff done