



Transaction Correction Disputes Team
Post Office Ltd
1 Future Walk
Chesterfield
S49 1PF
GRO

Your reference: _____

Our reference: CAS-2862415-S4K2K4

Recipient name
Address line 1
Address line 2
Town/City
Postcode

09/08/2024

Dear

Product - Amount

Thank you for contacting us regarding the Transaction Correction above.

Whilst your dispute is being investigated, we will not contact you regarding the amount on your account.

We'll aim respond to you within 14 days, but if it looks as if we may need more time, we'll let you know.

Yours sincerely

signature

Angela Loble
Transaction Correction Disputes Team
GRO
@postofficenews