

Addition of "CALL BSC" to Review or Dispute icon

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The Review or Dispute option on Horizon (1)

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Accounting

When you carry out your accounting at the end of your trading period, you may find there is a discrepancy and decide to select the Review or Dispute option. If you do, it's really important you call the Branch Support Centre on **GRO** as soon as possible. They will support you in understanding how the discrepancy has happened and how it can be resolved. If they can't help you to resolve the discrepancy in the call, they will pass it to colleagues who can look into it for you.

As a reminder of the support available, we will be updating the icon on Horizon to read 'Review Dispute CALL BSC' in the coming weeks.

So please, if you have a discrepancy when you balance, help us to help you, by giving us a call.

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Branch Trading Group

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End of branch trading period
Period 0
31/12/99

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