

From: Gratton, Lorna - UKGI [GRO]
Sent: Thur 06/06/2024 10:13:33 AM (UTC)
To: Saf ismail [GRO]
Subject: RE: PM Survey

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Thanks Saf. Very interesting to see. Especially the polarisation of it. As always, it's hard to disaggregate the impact of remuneration of declines (due to overall falling revenues and volumes) and the wider brand trust, with the actions of POL / retail team directly (though I accept that on the rem side they're clearly linked).
Thanks for sending on.

Lorna Gratton | Director

UK Government Investments

1 Victoria Street, London, SW1H 0ET

T: [GRO]

[GRO]

www.ukgi.org.uk

PA: [GRO]

From: Lorna Gratton [GRO] >
Sent: Thursday, June 6, 2024 10:21 AM
To: Gratton, Lorna - UKGI [GRO]
Subject: Fwd: PM Survey

Sent from [Outlook for Android](#)

From: Saf ismail [GRO]
Sent: Thursday, June 6, 2024 10:17:02 AM
To: Lorna Gratton [GRO]; Nigel Railton [GRO] Elliot
Jacobs [GRO]; Amanda Burton [GRO] Andrew
Darfoor [GRO] Simon Jeffreys [GRO] Brian Gaunt
[GRO]
Subject: RE: PM Survey

Hi all

Hopefully it works this time.

Regards

Saf Ismail
Non-Executive Director

100 Wood Street,

London, EC2V 7ER
postoffice.co.uk

From: Saf ismail [GRO]
Sent: Tuesday, June 4, 2024 5:21 PM
To: Lorna Gratton [GRO] Nigel Railton [GRO] Elliot
Jacobs [GRO] Amanda Burton [GRO] Andrew
Darfoor [GRO] Simon Jeffreys [GRO] Brian Gaunt
[GRO]
Subject: PM Survey

Hi all see attached.

[Postmasters Survey Research.pdf](#)

Regards

Saf Ismail
Non-Executive Director

100 Wood Street,
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