

Remediation Unit Dashboard @ 02-May-2024



Strategic Priorities:

HSS / Horizon Shortfall

Progressing offers and helping applicants who have disputed their offer. Logging and eligibility-checking the +1000 received since Jan-24

HSS Top ups

Tax Top Ups are nearly complete, and work is underway to operationalise the £75k top-ups

Convictions

To process the £0.6m up-front offers and work through the applicants that want their cases assessed

To continue with Restorative Justice meetings (We have completed 53 to date, with further c.15 arranged across May and August)

Detriment

To accelerate the SRR process, to launch the PPR pilot, to investigate Capture software

POL acts as supplier to DBT and is working to provide the required disclosure.



Notes on Status, Progress, and Issues:

- **Original HSS Applications** – 2,417 Offers (100%) were issued, worth ~£112m, by the end of November 2023.
- **Late HSS Applications** – To date 1,656 late applications (+55 wow) have been received, of which 837 have been assessed for eligibility and 734 are eligible. Of these, we have issued 290 offers, worth £16m.
- **Post Offer** – Of 2,707 offers (~£127.9m) issued, we have received 2,239 accepts (+2 wow), and made 2,222 payments totalling ~£106.4m after tax. To date, 144 disputes have been resolved to resolution, of which 69 at stage 1 (prior to a Good Faith Meeting). Currently in progress are 15 queries and 368 active disputes (a total WIP of 383, being 14.6% of responses to date).
- **Criminal Case Review Commission** – 700 POL convictions, of which 675 Potential Future Appellants have been contacted. Of these, 200 appealed: of which 156 appeals had outcomes: 93 were overturned, and 63 were unsuccessful. Additionally, 10 non-POL convictions were overturned.
- **Overturned Convictions** – To date, 103 claims (93 POL + 10) have been received. These are being worked through, and to date we have paid out £43.2m, of which £22.2m has been the £600k up-front offers.
- **Suspension Remuneration Review**: So far, of the 2,481 eligible Postmasters we have sent disclosure letters to 2,348 (95%), received 1,639 applications, issued 956 Offers, received 605 Accepts, and made 565 payments. 841 cases have been closed.
- **Capture** – DBT are currently going through their process to appoint an independent forensic accountant to review RU investigation work to date and perform any other due diligence work required. Two postmasters who claimed to have used Capture have asked the CCRC to review their prosecutions. We are working with P&P to provide the background information the CCRC require.
- **POL Process Review**: We are still waiting for DBT/HMT to confirm the funding conditions carve out for the PPR pilot. We have now agreed a way forward with DBT to address their concerns about Value for Money and the level of minimis and they are now going to HMT for approval to fund the pilot.
- **Stamp Scheme**: Offers issued on all 182 eligible claims. 167 payments made totalling £1m. We've received 3 new claims which are currently being assessed for eligibility.

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