
From: Susan Crichton [GRO]
Sent: Tue 13/08/2013 3:06:55 PM (UTC)
To: Batten Peter (ShEx) [GRO]; Martin Edwards [GRO]
Cc: Whitehead Mike (ShEx) [GRO]; Gibson Will (ShEx) [GRO]; Simon Baker [GRO]; Martin Humphreys [GRO]
Subject: Re: Horizon review workflow

Yes that's fine.
 Susan

From: Batten Peter (ShEx) [GRO]
Sent: Tuesday, August 13, 2013 03:04 PM
To: Susan Crichton; Martin Edwards
Cc: Whitehead Mike (ShEx) <[GRO]>; Gibson Will (ShEx) <[GRO]>; Simon Baker; Martin Humphreys
Subject: RE: Horizon review workflow

Susan

Thanks for this. I'm slightly reluctant to include wording that requires confirmation from the MP back to Jo. I've tweaked it slightly to make it an opt out. I need to submit the draft before five. If possible can you check the tweaks and let me know if you are happy with this wording?

Kind regards
 Peter

Peter Batten | Policy Adviser | Post Office Network Team | Shareholder Executive
 BIS, 1 Victoria Street, London SW1H 0ET | [GRO] | [GRO]
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From: Susan Crichton [GRO]
Sent: 13 August 2013 15:55
To: Batten Peter (ShEx); Martin Edwards
Cc: Whitehead Mike (ShEx); Gibson Will (ShEx); Simon Baker; Martin Humphreys
Subject: RE: Horizon review workflow

Peter - thanks for this just a couple of points, which I have inserted in red.

I recognise that there may still be cases where subpostmasters wish to put their circumstances forward for review. Post Office Ltd is continuing to work closely with the JFSA, Second Sight, and James Arbuthnot MP to put in place a working group that will provide current and former sub postmasters with a process where they can present their case for investigation by Second Sight, and mediation overseen by the parties of the working group.

Details of this working group and the process whereby subpostmasters can put their cases

forward for investigation are still being finalised between Post Office Ltd, the JFSA and Second Sight. Please ensure your constituent is happy for their details to be passed to Post Office Ltd as I shall ask that they contact you and your constituent directly once the necessary processes have been finalised and are in place."

Susan Crichton | General Counsel

1st Floor, Central Wing, 148 Old Street, London, EC1V 9HQ



From: Batten Peter (ShEx) [GRO]
Sent: 12 August 2013 17:00
To: Susan Crichton; Martin Edwards
Cc: Whitehead Mike (ShEx); Gibson Will (ShEx); Simon Baker; Martin Humphreys
Subject: RE: Horizon review workflow

Hi Susan

Thanks for this. The branches and names (where they have been identified) are below:

Navenby Post Office (Paul Sanderson) [Stephen Phillips MP]
 Kings Road Post Office, Brentwood
 North Cornelly Post Office (Philip Dauncey) [Huw Irranca-Davies MP]
 Pontycymmer Post Office (Dixie Davies) [Huw Irranca-Davies MP]
 Bishopton Post Office (David Woodrow) [sent direct]
 Worstead Post Office (Allison Henderson) [Norman Lamb MP]

I am required by private office to submit replies to these in the very near future and wanted to run some proposed wording past you to make sure you were comfortable with it:

"I recognise that there may still be cases where subpostmasters wish to put their circumstances forward for review. Post Office Ltd is continuing to work closely with the JFSA, Second Sight, and James Arbuthnot MP to put in place a working group that will provide current and former subpostmasters with a process where they can present their case for investigation by Second Sight, and mediation overseen by the parties of the working group.

Details of this working group and the process whereby subpostmasters can put themselves forward for investigation are still being finalised between Post Office Ltd, the JFSA and Second Sight. I have passed your details and those of your constituents to Post Office Ltd and asked that they contact you directly once the necessary processes have been finalised and are in place."

Could you let me have any views on this wording as soon as possible please.

On the draft paper, from a quick read it looks very good. I had a couple of initial thoughts which I'll send through separately.

Very many thanks
Peter

Peter Batten | Policy Adviser | Post Office Network Team | Shareholder Executive

BIS, 1 Victoria Street, London SW1H 0ET

GRO

GRO

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From: Susan Crichton GRO

Sent: 12 August 2013 16:20

To: Batten Peter (ShEx); Martin Edwards

Cc: Whitehead Mike (ShEx); Gibson Will (ShEx); Simon Baker

Subject: RE: Horizon review workflow

Peter - I have attached the latest draft to this email, this draft was created following two meetings with the JFSA and SS, and sets out the process we have agreed. We have sent it to them and are waiting for their feedback. The process map is near the front of the pack.

Can you let me know which are the sub postmasters and the MPs so we can check whether we already have them on the list.

Let me know if you need anything else.

Thanks

Susan Crichton | General Counsel

1st Floor, Central Wing, 148 Old Street, London, EC1V 9HQ

GRO

Postline
Mobex

GRO

GRO



From: Batten Peter (ShEx) GRO

Sent: 12 August 2013 09:33

To: Susan Crichton; Martin Edwards

Cc: Whitehead Mike (ShEx); Gibson Will (ShEx)

Subject: Horizon review workflow

Dear Susan, cc Martin,

When we met at the end of last month you mentioned that there was now a process in place agreed with the JFSA to handle new cases relating to the Horizon system. We have received a few more letters from MPs that I need to reply to quickly - could you please send me details of the workflow?

Many thanks
Peter

Peter Batten | Policy Adviser | Post Office Network Team | Shareholder Executive

BIS, 1 Victoria Street, London SW1H 0ET | **GRO** | **GRO**

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