



Department for
Business, Energy
& Industrial Strategy

Sarah Munby
Permanent Under-Secretary of State
1 Victoria Street
London SW1H 0ET

E: GRO

Henry Staunton
Chair
Post Office Limited
Finsbury Dials
London EC2Y 9AQ

20 December 2022

Dear Henry,

Re: Historical Matters Letter

Shortly before his departure, Tim Parker wrote to me with an overview of the work that POL has done to change its systems, policies, processes and culture so that they are fit for purpose. The outgoing Chair's letter is attached for your reference.

As shareholder, BEIS has a strong interest to understand how POL is progressing in making these changes and how it intends to address the Inquiry on the subject of whether POL's systems and processes are fit for purpose. Part of POL's work in this area involves demonstrating compliance with the Common Issues Judgement (CIJ) and the Horizon Issues Judgement (HIJ).

I understand that progress has been slower than hoped. POL's management is preparing a paper for the January Board meeting so it seems sensible for me not to respond to Tim Parker's letter until after the Board meeting when I would ask for an update.

Having said that, we are due to meet in early January, and I suggest we touch on this topic briefly when we meet given its importance to both of our organisations.

Yours sincerely,

Sarah Munby