

Call E-0107100425

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Status:	Closed	Opened:	Tue 10 July 2001 10:50	Site:	153405
Severity:	2 C	Closed:	Tue 10 July 2001 10:53	Customer:	I039
Priority:	0			CSR/Team:	gb083841 / HSH1
Caller Details					
Caller:	Julie Wolstenholme	Phone:	GRO	Site:	153405
File:	PostMaster	Log:		Department:	
		Caller ID:		Location:	
Call Problem Details					
Product Type:		Call Type:	A	ProbType:	AG06
Problem Text:	pm wanted to do a reprint of her onch.				
Call Closure Details					
Closed:	10/07/2001 10:53	Cause:	C62	Reason:	RA7
Text:	Call Close by Stephen Murray: pm wanted to do a reprint of her onch. advised the pm that she can't do a reprint but she could do a cashflow report and it will show on there. pmhtcc				
Call Asset Details					
Asset ID:		Description:		Serial No:	
Product:	Unknown Product	Description:		Network ID:	
Call Activity Log					
OPEN	10 July 2001 10:48 by gb083841 / HSH1 New call taken by Stephen Murray: pm wanted to do a reprint of her onch.				
	Saved: 10 July 2001 10:50				
OPEN_CALL_TS	10 July 2001 10:50 by gb083841 / HSH1 Open Calls Troubleshoot (Affected Site: 153405)				
	Saved: 10 July 2001 10:50				
Advice	10 July 2001 10:52 by gb083841 / HSH1 advised the pm that she can't do a reprint but the only thing she could do would be a cash flow report and it will show on there.				
	Saved: 10 July 2001 10:52				
CLOSE	10 July 2001 10:53 by gb083841 / HSH1 Call Close by Stephen Murray: pm wanted to do a reprint of her onch. advised the pm that she can't do a reprint but she could do a cashflow report and it will show on there. pmhtcc				
	Saved: 10 July 2001 10:53				