

Call E-0011294389

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Status:	Closed	Opened:	Wed 29 November 2000 18:47	Site:	153405
Severity:	2 C	Closed:	Wed 29 November 2000 18:51	Customer:	I039
Priority:	0			CSR/Team:	gb083554 / HSH1
Caller Details					
Caller:	Julie Wolstenholme	Phone:	GRO	Site:	153405
Title:	PostMaster	Logit:		Department:	
		Caller ID:		Location:	
Call Problem Details					
Product Type:		Call Type:	A	ProbType:	AG06
Problem Text:	ci4. pm wished to speak to Ross Willmott regarding call reference e-0011291662.				
Call Closure Details					
Closed:	29/11/2000 18:51	Cause:	C62	Repair:	R08
Text:	Call Close by Samantha Cairns: Caller transferred to Ross Willmott.				
Call Asset Details					
Asset ID:		Description:		Serial No:	
Product:	EPOSS	Description:		Network ID:	
Call Activity Log					
OPEN	29 November 2000 18:42 by gb083554 / HSH1		Saved: 29 November 2000 18:47		
	New call taken by Samantha Cairns: ci4. pm wished to speak to Ross Willmott regarding call reference e-0011291662.				
OPEN_CALL_TS	29 November 2000 18:47 by gb083554 / HSH1		Saved: 29 November 2000 18:50		
	Open Calls Troubleshoot (Affected Site:153405)				
OPEN_CALL_TS	29 November 2000 18:50 by gb083554 / HSH1		Saved: 29 November 2000 18:50		
	Open Calls Troubleshoot (Affected Site:153405)				
OPEN_CALL_TS	29 November 2000 18:50 by gb083554 / HSH1		Saved: 29 November 2000 18:51		
	Open Calls Troubleshoot (Affected Site:153405)				
Advice	29 November 2000 18:51 by gb083554 / HSH1		Saved: 29 November 2000 18:51		
	Voiced through to Ross Willmott who accepted the call.				
CLOSE	29 November 2000 18:51 by gb083554 / HSH1		Saved: 29 November 2000 18:51		
	Call Close by Samantha Cairns: Caller transferred to Ross Willmott.				