
From: Barnes Gerald[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=BARNESG]
Sent: Fri 05/09/2008 2:15:17 PM (UTC)
To: Barnes Gerald[GRO]; Seddon Dave (BRA01)[GRO]; Evans Steve (FEL01)[GRO]; Jenkins Gareth GI[GRO]; Birkinshaw Roy[GRO]
Cc: Burton John[GRO]; Chambers Anne O[GRO]
Subject: RE: Peak 152376: CAPS Process Locking the messagestore PC0164429

Hi,

I have sent this to RMF proposing it for T86 in the first instance.

Regards,
Gerald Barnes

From: Barnes Gerald
Sent: 05 September 2008 13:14
To: Seddon Dave (BRA01); Evans Steve (FEL01); Jenkins Gareth GI; Birkinshaw Roy
Cc: Burton John; Chambers Anne O
Subject: RE: Peak 152376: CAPS Process Locking the messagestore PC0164429

Hi,

I have already prepared and done initial module testing for this PEAK. Because of this I can foresee no problems at all with this fix. I will zip the source up and attach it to the PEAK for audit purposes. I am on leave for just over two weeks after today and so will not be able personally to finish things until I get back - I hope this is not a problem. Since it is a live fix I would be inclined to spend a further two days on this for source administration, to do further code inspection and module testing. According to our development processes we should then have an independent review of my source changes and test plan.

What release stream shall I propose the fix for?

Regards,
Gerald Barnes

From: Seddon Dave (BRA01)
Sent: 05 September 2008 13:01
To: Evans Steve (FEL01); Jenkins Gareth GI; Birkinshaw Roy
Cc: Burton John; Chambers Anne O; Barnes Gerald
Subject: RE: Peak 152376: CAPS Process Locking the messagestore PC0164429

Didn't have the option to reopen call so have simply taken a clone. Call PC0164429 is therefore now with Gerald.

From: Evans Steve (FEL01)
Sent: 04 September 2008 17:16
To: Jenkins Gareth GI; Birkinshaw Roy
Cc: Burton John; Chambers Anne O; Barnes Gerald; Seddon Dave (BRA01)
Subject: RE: Peak 152376: CAPS Process Locking the messagestore

Gerald,
Can you liaise with Dave Seddon / Lionel to get this re-opened and then back to RMF?
Thanks
Steve

Stephen A Evans
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 Before printing, think about the environment

From: Jenkins Gareth GI
Sent: Thursday, September 04, 2008 11:47 AM
To: Birkinshaw Roy
Cc: Evans Steve (FEL01); Burton John; Chambers Anne O; Barnes Gerald
Subject: Peak 152376: CAPS Process Locking the messagestore

Roy,

As requested yesterday, I've had a look at the relevant code and a chat with Gerald and I'm satisfied that the fix that Gerald has proposed for this peak is low risk and should remove this particular cause of timeouts.

The actual Peak is now closed, so I'm not sure exactly what process should be followed, but effectively what I think we need is for the peak to be re-opened and sent to RMF for further consideration in light of recent investigations.

Are you and Steve able to progress it from here?

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Applications Architect
Royal Mail Group Account

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