

From: Westfield Ken[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=KENW]
Sent: Fri 27/04/2012 12:00:35 PM (UTC)
To: Thomas Penny; Godeseth
 Torstein; GRO
Cc: Munro Donna; Thompson
 Peter; GRO
Subject: RE: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Penny,

Many thanks.

Torstein,

Can you convert this into a standard ROM response?

Regards

Ken Westfield MBCS
 Commercial Change Manager
 Business & Application Services

FUJITSU
 Lovelace Road, Bracknell, Berkshire, RG12 8SN

GRO

 Please consider the environment - do you really need to print this email

From: Thomas Penny
Sent: 27 April 2012 12:34
To: Godeseth Torstein; Westfield Ken
Cc: Munro Donna; Thompson Peter
Subject: FW: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

POL has requested transaction records for the Ferndale Road Post Office – FAD 008008 - for the period January 2005 to August 2011.

- It should be noted that audit records are automatically deleted after the agreed and contracted retention period of 7 years; therefore a few days of April 2005 will be currently available but prior records are not available.
- This estimate covers the period May 2005 to August 2011 - 76 months of transaction records.
- This data will be retrieved from records held on audit servers and is specific to the Branch and the timeframe stipulated.
- There are no ongoing commitments.

Estimated Timescale: **30 mandays over an elasped 5 week period**

Estimated Cost: **£50,538**

Actual delivery time may exceed estimate and actual costs will be charged at time and materials contractually agreed rates.

Kind regards
Penny

Penny Thomas
Security Analyst
Customer Services, Post Office Account

Fujitsu
Lovelace Road, Bracknell, Berks RG12 8SN

GRO

From: Godeseth Torstein
Sent: 24 April 2012 16:57
To: Thomas Penny
Cc: Westfield Ken
Subject: RE: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Penny,
Certainly not that urgent.

If you could get me a figure some time this week that would be fantastic. If it needs a lot of work then let me know.

Regards etc
Torstein

From: Thomas Penny
Sent: 24 April 2012 16:39
To: Godeseth Torstein; Westfield Ken
Cc: Apte Amit
Subject: RE: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Torstein / Ken

How do you want me to respond - should I fill in a ROM form? Or are you looking for a figure?

I'm working on some urgent stuff for Donna right now, can I pick it up tomorrow?

Kind regards
Penny

From: Godeseth Torstein
Sent: 24 April 2012 16:17
To: Westfield Ken
Cc: Apte Amit; Thomas Penny
Subject: FW: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Ken,
Could we ask Penny to have a quick look and advise please? My initial view is that this is OK as a ROM request.

Regards etc
Torstein

From: Post Office Account Change Management
Sent: 24 April 2012 14:49
To: Apte Amit
Cc: McCready David; Healy Tim; Godeseth Torstein; Thomas Penny
Subject: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Amit,

As per recent guidance can you review the attached ROM Request and advised whether:

- It should progress as a ROM Request (in which case I will pass to Penny as she handles ARQs and is quoted on the CR , or
- It should be responded to by a Feasibility Study

Penny, at this stage this is merely copied to you for information.

Please advise,

Regards

Ken Westfield MBCS
Commercial Change Manager
Business & Application Services

FUJITSU
Lovelace Road, Bracknell, Berkshire, RG12 8SN

GRO

 Please consider the environment - do you really need to print this email

-----Original Message-----

From: zz Matthew.loughran GRO
Sent: 24 April 2012 12:57
To: Post Office Account Change Management
Subject: 2 New Change Requests - CRO2446 - ROM -Fearndale Road ARQ and CRO2453 - To provide assurance for the use of pre-printed till rolls in branch printers

Hi Ken,

Please find attached 2 new Change Requests, CRO2446 - ROM- Fearndale Road ARQ & CRO2453 - To provide assurance for the use of pre-printed till rolls in branch printers for your attention.

As per the Contract Change Control Schedule we would expect a response to these Change Requests by 15.05.2012

If you require any further information, please do not hesitate to contact me on the number below.

Many thanks in advance.

Matthew Loughran
Contract Change Control Manager

2nd Floor,
Old Street Wing,
148 Old Street,
London
EC1V 9HQ

GRO

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender and then delete this email from your system.

ROYAL MAIL GROUP LIMITED registered in England and Wales at 100 VICTORIA EMBANKMENT, LONDON EC4Y 0HQ with the registered company number 04138203

POST OFFICE LIMITED registered in England and Wales at 148 OLD STREET, LONDON EC1V 9HQ with the registered company number 02154540
